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15 16	Attorneys for Plaintiffs CHAZ REETZ-LAIOLO, KARI BERNAF and KRISTIN KIESEL	RD,			
17	UNITED STATES DISTRICT COURT				
18	NORTHERN DISTRICT OF CALIFORNIA				
19	SAN FRANCIS	CO DIVISION			
20	CHAZ REETZ-LAIOLO, KARI BERNARD, and KRISTIN KIESEL,	CASE NO.:			
21	Plaintiffs,	COMPLAINT AND JURY DEMAND			
22	V.				
23	EMMA CLINE, PENGUIN RANDOM				
24	HOUSE LLC, and SCOTT RUDIN PRODUCTIONS, INC.,				
25	Defendants.				
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Plaintiffs Chaz Reetz-Laiolo, Kari Bernard, and Kristin Kiesel bring this action against Emma Cline, Penguin Random House LLC, and Scott Rudin Productions. Plaintiffs allege upon personal knowledge as to their own acts and observations and otherwise upon information and belief as follows:

**INTRODUCTION** 

- 1. This case arises from Defendant Cline's unlawful invasion of the Plaintiffs' private emails and other online accounts through her use of spyware and her plagiarism of Plaintiff Reetz-Laiolo's writings, including from a manuscript that Cline stole out of his online accounts.
- 2. The story begins when Reetz-Laiolo and Cline, both writers, were romantically involved and living together in an apartment in Berkeley, California. At the time, Cline's computer was an Apple laptop. Reetz-Laiolo occasionally used the laptop to check his email, with Cline's knowledge and permission.
- 3. Unbeknownst to Reetz-Laiolo, Cline had installed a spyware program called the "Refog Keylogger" on the computer, which she used to record and observe his activity. Using the spyware, she obtained his email password, which she then used to access and systematically surveil his private email obsessively over a period of years. Cline also obtained Reetz-Laiolo's online banking credentials, and hacked into his bank account, methodically reviewing years of transactions.
- 4. Cline also used her spyware to illegally access the private emails of Plaintiff Bernard (who used Cline's computer to check her emails on a trip they took together to Italy). Cline used this secret access to stalk and monitor Bernard and Kiesel over a period of years, spying on her every email, from the most intimate and private to the daily and quotidian.
- 5. Cline eventually sold her computer to Reetz-Laiolo for \$300, assuring him that she had "wiped" it.
- 6. Reetz-Laiolo first discovered the spyware on his computer when the spyware's increasingly large archive of his activity began to affect the computer's performance. To this day he remains traumatized by Cline's systematic and ongoing intrusion into his privacy.

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- 7. Over a period of years, Reetz-Laiolo has pieced together the shocking extent of Cline's illegal spying. In so doing, he uncovered records of her hacking of Bernard's and Kiesel's emails, and systematic stalking of their daily lives. When he informed Bernard and Kiesel, they were naturally disgusted and distressed.
- 8. The email correspondence and computer activity Cline hacked into included drafts of Reetz-Laiolo's writings, which she pillaged and incorporated into her own work. The manuscript of The Girls that she submitted through The Clegg Agency to Random House – and that garnered her an advance of at least \$2 million as well as a movie deal with Scott Rudin Productions – contains essential material that she stole from Reetz-Laiolo. So does the final published version of the book.
- 9. When Reetz-Laiolo discovered Cline's spyware, he confronted her. Concerned that she had plagiarized his work in The Girls, he pressed her for answers. Cline and Random House conspired to cover-up her plagiarism and surreptitious theft of his unpublished manuscripts. Random House agreed to remove 35 infringing passages from the version of <u>The Girls</u> that was ultimately published, but falsely represented to Reetz-Laiolo that this material had not been included in the manuscript Cline had submitted to Random House. For example, where he had authored the distinctive phrase "the uncertain shape of a sleepy girl," she used the exact same phrase in her manuscript.
- 10. Reetz-Laiolo did not threaten litigation or demand financial compensation. His sole concern was ensuring that his literary works, both public and private, were not infringed.
- 11. An attorney representing Cline and Random House even admitted that Cline had used spyware to spy on Reetz-Laiolo for "personal" reasons, but falsely represented that Cline had only briefly used the spyware and had not used the spyware to access his computer remotely. Reetz-Laiolo was pressured to execute an onerous non-disclosure agreement, restricting his ability to tell anyone about Cline's hacking of Plaintiffs' accounts or the theft and incorporation of his work, or the work of others, by Cline and Random House (including the 35 passages Random House had removed). When he refused, counsel for Random House and Cline warned him against speaking out publicly, advising him to "act responsibly."

- 12. Random House agreed to remove certain plagiarized material in the published version of <a href="The-Girls">The Girls</a>, but there was no way to remove certain scenes that were essential to the book's narrative and that Cline had plagiarized from a draft film script by Reetz-Laiolo, entitled <a href="All Sea">All Sea</a>, which she accessed by secretly hacking into Reetz-Laiolo's online accounts. Cline's copying from <a href="All Sea">All Sea</a> is unmistakable. For example, where in <a href="All Sea">All Sea</a> a male teen, at the behest of a friend group he wants acceptance from, agrees to commit a burglary and is caught and confronted by his single mother, in <a href="The Girls">The Girls</a>, a female teen, at the behest of a social group she wants acceptance from, is caught and confronted by her single mother. In <a href="All Sea">All Sea</a> the male teen is remanded to the custody of a father figure, who picks the teen up and confronts him about stealing from people, saying, "Let's get this outta the way." In <a href="The-Girls">The Girls</a> the female teen's father picks her up and relaxes after confronting her about stealing from people "[l]ike he'd gotten something out of the way." The comparisons between <a href="The-Girls">The Girls</a> and Reetz-Laiolo's stolen script go on.
- 13. Published in 2016, The Girls has enjoyed both critical acclaim and popular success. A review in the New York Times heralded The Girls as "a seductive and arresting coming-ofage story hinged on Charles Manson, told in sentences at times so finely wrought they could almost be worn as jewelry." A feature in the New Yorker called Cline a "talented stylist" who has been "fast tracked by the muses." Wired called her "a major up-and-comer," while noting that "just as often that we put young people particularly women on pedestals, we wait for them to fall." Both the Washington Post and NPR named The Girls "one of the best books of the year," with the Washington Post praising Cline as a writer "with maturity . . . twice her age." Vogue, Lena Dunham, and Jennifer Egan joined the chorus of enthusiastic champions. The novel was short-listed for the National Book Critics Circle John Leonard Prize Award Finalists and for the 2016 Center for Fiction First Novel Prize. Internationally, The Girls was long-listed for the 2016 Prix Femina. The novel was on numerous best-seller lists, including that of the New York Times, where it remained from July 3, 2016, through September 18, 2016, peaking as the number two hardcover fiction book multiple times.
- 14. The Girls has also been published internationally, including in Canada (Random House

1		2016) and the United Kingdom (Chatto & Windus 2016) and in translation, including in
2		Spanish as <u>Las chicas</u> (Anagrama 2016); in French as <u>Les noies</u> (Anagrama 2016); in Danish
3		as <u>Pigerne</u> (Lindhardt og Ringhof 2016); in Portuguese as <u>As Raparigas</u> (Porto Editora
4		2016); and in German (HörbucHHamburg HHV GmbH 2016).
5	15.	On April 26, 2017, the British Literary Magazine Granta listed Cline in its Best of Young
6		American Novelists, which honored 21 U.S. writers under the age of 40.
7	16.	Due to the runaway commercial success of its initial release, Random House and Cline
8		released The Girls in paperback on May 9, 2017. The cover page of the paperback edition
9		describes it as "THE WORLDWIDE BESTSELLER."
10	17.	The paperback release was highly anticipated worldwide. Cline had a United Kingdom tour
11		scheduled (though apparently canceled for reasons unknown) to promote the paperback
12		release. Tickets to a London Elle UK Magazine event were touted as opportunities to
13		"[c]ome hear the 27-year-old New Yorker discuss what it took to write <u>The Girls</u> ."
14	18.	Cline's reviewers, readers, and fans, of course, had no idea that Cline has built her success
15		not only on her own talent as a writer, but on theft and plagiarism of essential material from
16		others.
17	19.	Cline's plagiarism of Reetz-Laiolo is not an isolated incident: She even plagiarized the
18		thesis upon which Columbia University awarded her a Master of Fine Arts degree.
19	20.	<u>The Girls</u> has already made millions of dollars for Defendants Cline and Penguin Random
20		House LLC. With Defendant Scott Rudin Productions' film version, it stands to make many
21		millions more for all of the Defendants.
22	21.	All Plaintiffs bring this action to remedy Cline's malicious and criminal invasion of their
23		privacy and other unlawful acts. Plaintiff Reetz-Laiolo brings this action to also remedy the
24		Defendants' profiteering from his stolen intellectual property.
25		<u>PARTIES</u>
26	22.	Plaintiff Chaz Reetz-Laiolo is a resident of California.
27	23.	Plaintiff Kari Bernard is a resident of New York. Bernard was a resident of California
28		during the period in which events giving rise to this lawsuit took place

1 24. Plaintiff Kristin Kiesel is a resident of California. 2 25. Defendant Emma Cline is a resident of California or New York. Cline was a resident of 3 California during part of the period in which events giving rise to this lawsuit took place. 4 26. Defendant Penguin Random House LLC is a limited-liability company organized under the 5 laws of Delaware with its principal place of business in New York. Random House is an imprint and division of Penguin Random House LLC with its offices at 1745 Broadway, 6 7 New York, NY 10019. Plaintiffs refer interchangeably to Penguin Random House LLC and Random House as "Random House" when the distinction between the imprint and division 8 9 and the legal entity in which it is housed is not at issue. 10 27. Defendant Scott Rudin Productions, Inc. is a California corporation with its principal place 11 of business in New York and offices at 529 Fifth Ave. New York, NY 10019. 12 JURISDICTION AND VENUE 13 28. The Court has jurisdiction over this action pursuant to 28 U.S.C. §§ 1331, 1338, 15 U.S.C. § 1116, and 28 U.S.C. § 1367. 14 15 29. Venue lies within this District under 28 U.S.C. § 1397(b) because a substantial part of the 16 events giving rise to these claims occurred in this District. 17 **FACTUAL ALLEGATIONS** 18 30. Reetz-Laiolo's published works include, among many others, "The Love Act" (published in 19 Raritan and republished in Best American Nonrequired Reading 2012), "How High the 20 Moon" (available on Amazon.com), "Take Care" (in Salon), "I Will Fly to the Ball" 21 (published by SB Nation Longform), "Animals" (in Ecotone), "Lady at Fordham RD" (in 22 Harvard Review), "Elk Stalked in Snow" (in The Paris Review and a finalist for a Pushcart 23 Prize), and "Oak" (in Corriere Della Sera). 24 31. Reetz-Laiolo received an MFA in Writing from The School of the Art Institute of Chicago in 25 2005. 26 32. In 2007, Reetz-Laiolo was hired as the Senior Editor of SOMA Magazine in San Francisco,

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CA.

1 33. In 2008, Reetz-Laiolo became Creator and Editor in Chief of Paper & Carriage in Chicago, 2 IL. Paper & Carriage was nominated in 2008 for Utne Reader's Best New Publication 3 award. 4 34. From 2005 to 2013, Reetz-Laiolo was a freelance editor for private clientele. His clients 5 include authors published by <u>Best American Poetry</u>, <u>Forbes Magazine</u>, and Knopf Publishing 6 Group. 7 35. In late 2008, Reetz-Laiolo was hired as a lecturer at the Academy of Art in San Francisco, 8 California, where he continues to work. He has also lectured at the University of California, 9 Berkeley, and the School of the Art Institute of Chicago. 10 36. Since early 2016, Reetz-Laiolo has volunteered as a Creative Writing Instructor at the 11 California Medical Facility, State Prison in Vacaville, California, where he explores 12 decision-making and memoir through bi-weekly writing workshops for incarcerated adults. 13 37. Cline's published works include "Marion" (in the <u>Paris Review</u>), "Am I ready to be a stepmother at 21?" (in Salon), "Arcadia" (in Granta, reprinted in Best American Short 14 15 Stories 2017) and The Girls (published by Random House). 16 38. Reetz-Laiolo and Cline met and became romantically involved in June 2009, after he 17 responded to her Craigslist personals listing. Though this was a loving relationship, it was 18 not, from the beginning, a monogamous one on either party's behalf. 19 39. Cline moved into Reetz-Laiolo's apartment in Berkeley, California in the summer of 2010 20 and continued to live with him there through the fall of 2011. Toward the end of their time 21 living together, she published an article describing her affectionate relationship with him. 22 She described him as a "good father" who "builds [his daughter] a bunk bed and a science 23 lab" and "works at her school two days a week," and says that she "love[s] these things about 24 him, his tenderness and care, the shape of him and [his daughter] walking together, of them 25 chattering in the early mornings." 26 40. In the article, Cline also speaks warmly of her relationship with Reetz-Laiolo: 27 We spent our days so richly, the morning espresso we paid for in change, the white-papered charcuterie, the fancy knives we scrounged for at yard 28 sales. [Reetz-Laiolo] brushes my hair. He pedals me to acting class on his

bike, both of us lustily singing old mountain songs. We sneak into hotel pools and eavesdrop to get dialogue for our short stories, take the moped to the market and come home with so much fruit it molds before we can eat it all

- 41. In the fall of 2011, Cline moved to New York City to enroll in the Columbia University School of Arts Writing Program. She graduated from this program with an MFA degree in 2013.
- 42. Cline's romantic relationship with Reetz-Laiolo began to dissipate, ending in January 2012. From this point on, Cline and Reetz-Laiolo each dated other people, though Cline continued to approach Reetz-Laiolo about getting back together.
- 43. After Cline moved to New York in the summer of 2012, her and Reetz-Laiolo continued to see and speak with each other periodically, and their relationship remained amicable. He continued to be invited to her family dinners and parties as late as the spring of 2015.

#### Bernard's History with Reetz-Laiolo and Cline

- 44. During the summer of 2010 (from June to August), Bernard sublet a room in Reetz-Laiolo's apartment, during the time that Cline was also living there.
- 45. Bernard began studies at The Green String Institute in Sonoma, California, in September 2010, and was hired by Cline's parents in December 2010 as a farm manager at the Green String Farm, where she worked until November 2016.
- 46. In late August 2010, Cline and Reetz-Laiolo took a three-week trip to Italy. Cline's family had asked that Cline and Reetz-Laiolo travel there to help decorate a villa they had purchased in Cortona and were remodeling, which was eventually used in the film <a href="Under the Tuscan Sun">Under the Tuscan Sun</a>. While in Italy, they stayed at this villa with Cline's sister, Hillary.
- 47. Bernard and her friend Juliette Hermant also traveled with Cline and Reetz-Laiolo for a brief period during their trip to Italy.
- 48. While abroad, Bernard periodically used Cline's computer to check her email. Cline knew that Bernard used her computer during this trip and consented to this use.
- 49. During this trip, Hermant occasionally checked her email on Cline's computer, with Cline's knowledge and consent.

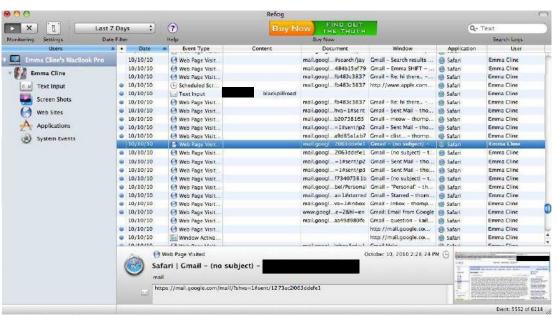
1	50.	During this trip, and occasionally thereafter, Reetz-Laiolo also used Cline's computer to		
2		check his online accounts, again with her knowledge and consent.		
3		Kiesel's History with Reetz-Laiolo		
4	51.	Reetz-Laiolo and Kiesel were romantically involved from 2007 through 2009. After they		
5		ended their romantic relationship, they continued to maintain a close friendship, and were		
6		occasionally intimate.		
7		Cline Secretly Installs Spyware on her Computer		
8	52.	Unbeknownst to Reetz-Laiolo and Bernard, and as Plaintiffs would discover only much later,		
9		while in Berkeley, California, Cline downloaded a spyware program called "Refog" on her		
10		computer at some point prior to their trip to Italy.		
11	53.	The Refog spyware software, advertised and sold as a tool designed for parents who are		
12		concerned about their children's safety, has two main programs: "Keylogger" and "Personal		
13		Monitor."		
14	54.	Refog's website describes the "Keylogger" as follows:		
15		Running unobtrusively and undetectable in the background of your PC, Refog Keylogger will store everything your kids, copy and paste on the		
16 17		computer, capture periodic snapshots of the computer's screen, log chats and social networking conversations and keep track of all Web resources and applications used on that PC.		
18 19	55.	Refog's website also describes both the legal and illegal uses of the program:		
20		Is a Keylogger Legal? The answer to this question is "yes" and "no" because it depends upon how it is being used. If you are using it to		
21 22		monitor your child's activity for the purpose of maintaining their safety online then it is legal. When it comes to employee monitoring as long as you are using it in a location where the laws permit this type of monitoring		
23		then it is legal.		
23		A Keylogger can be illegal if you are using it for criminal purposes such as stealing personal data and financial information. It is also		
25		illegal if you are installing as malware on the person's PC without their knowledge.		
26	56.	Using Refog, Cline executed an elaborate and prolonged operation to secretly spy on		
27		Plaintiffs.		
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57. Cline downloaded the Refog Keylogger and used it to capture various private passwords associated with the online accounts of Reetz-Laiolo, Bernard, and Kiesel.

- 58. Cline then used the passwords captured by Refog to break into Reetz-Laiolo's, Bernard's, and Kiesel's various online accounts repeatedly over a period of years, without their knowledge or consent.
- 59. Cline used this access to secretly spy on their online activity and monitor their day-to-day lives.
- 60. From the point that Cline installed the Refog Keylogger spyware and after, the program also continuously captured and stored screenshots of all activity on the computer. These screencapture files permitted her to view Reetz-Laiolo's and Bernard's activity on the computer. At the same time, the screen-capture files recorded Cline's own history of activity, unlawful and otherwise, on the computer. At times, Cline would use the screenshots to revisit Plaintiffs' emails she had previously read while hacking their accounts directly.

#### Cline Uses the Spyware to Secretly and Unlawfully Access Plaintiffs' Online Accounts

61. The Refog Keylogger captured all types of actions taken on the computer, including all "web page visits," "text inputs," and "window activities." For example, the below screenshot of the open Refog application shows a typical log delineating the different metadata that the spyware continuously collected while anyone used Cline's computer:

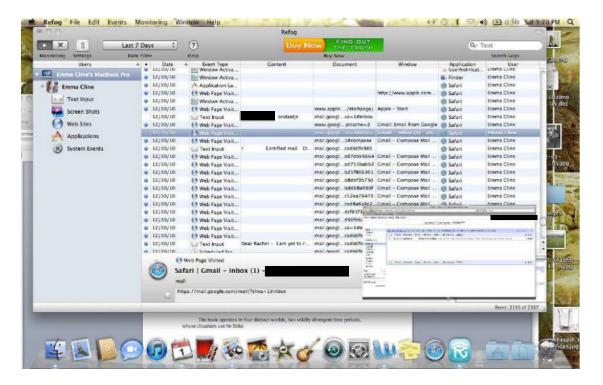


- 62. Review of certain screenshot examples demonstrates the extent and sophistication of Cline's spying campaign.
- 63. Cline used the Refog Keylogger to obtain Reetz-Laiolo's password for his Gmail account.

  As the following magnified image of the above Refog screenshot demonstrates, the Refog spyware captured Reetz-Laiolo's "text input" of this password:



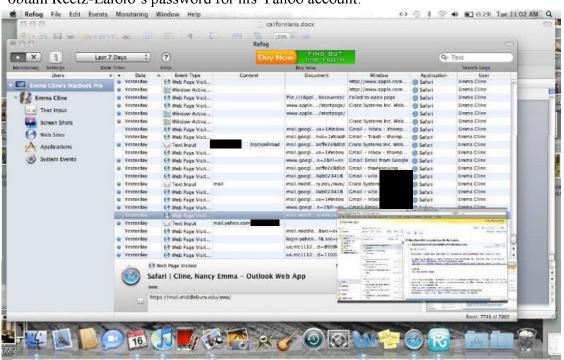
64. In the below screenshot of the Refog Keylogger log, Cline also used the spyware to obtain Reetz-Laiolo's password for another Gmail account he used to coordinate custody and childcare-related issues with the mother of his daughter:





65. As the following magnified image of the above Refog screenshot demonstrates, the Refog

66. In the below screenshot of the Refog Keylogger log, Cline also used the Refog Keylogger to obtain Reetz-Laiolo's password for his Yahoo account:

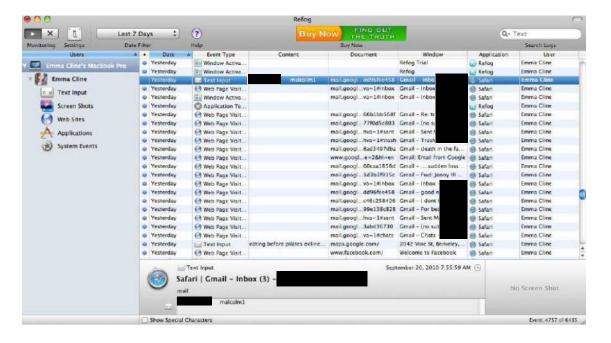


67. As the following magnified image of the above Refog screenshot demonstrates, the Refog spyware captured Reetz-Laiolo's "text input" of this password:

Yesterday	Text Input	mail.yahoo.com	210	осмела:
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Yesterday	Web Page Visit			Cmail: Email from Conole
Yesterday			mail.googiva=1#inbox	Gmail - Inbox - kailaio
Yesterday			mail.googl0ab023418	Gmail - villa - kailaiolo
Yesterday	Text Input	mail	mail.middlry.edu/owa/	Cisco Systems Inc. Web
Yesterday	Meb Page Visit		mail.googl., Dab023418	Gmail - villa - kallaiolo

68. Cline also used the Refog Keylogger to obtain Reetz-Laiolo's password for his Wells Fargo bank account.

69. In the below screenshot of the Refog Keylogger log, Cline also used the Refog Keylogger to obtain Bernard's password for her Gmail account:



70. As the following magnified image of the above Refog screenshot demonstrates, the Refog spyware captured Bernard's "text input" of this password:



71. From the point she obtained these passwords in or about August 2010 and forward, Cline frequently broke into Reetz-Laiolo's and Bernard's email and other online accounts, from Berkeley, California, including for years after she and Reetz-Laiolo had separated, and years after Bernard was no longer connected with Cline or in contact with her in any regular way. In her spying, Cline scoured through emails in Plaintiffs' online accounts dating from many years before she had met them.

- 72. Cline also obtained Kiesel's Gmail passwords for two separate accounts (including one account she used to coordinate custody and childcare-related issues with the father of her child). From that point forward, Cline regularly broke into Kiesel's email accounts.
- 73. Conscious of her culpability, Cline went to great lengths to attempt to cover her tracks.
- 74. For instance, when Cline hacked into Bernard's and Kiesel's email accounts, she frequently employed an online program called VTunnel commonly used by hackers to conceal their identity.
- 75. VTunnel is an IP address scrambler that conceals the origin of the computer used to log in to accounts such as Gmail. The website www.vtunnel.com describes its service as:
  - a free proxy that acts as a middleman between your computer and the Internet. It is also a web proxy and an anonymous proxy. It is a web proxy that concentrates on facilitating your access to the World Wide Web. It acts as an anonymous proxy, which attempts to make all online activities untraceable. It hides your personal information so you can browse the web anonymously and access sites that are restricted to your network or area.
- 76. Cline used this software to cloak her spying activity, so that Bernard and Kiesel would not discover she was breaking into their accounts or trace the origin of Cline's hacking back to her IP address.
- 77. As reflected in the screenshot below, Cline would navigate to vtunnel.com, then navigate to gmail.com in order to "protect her anonymity" and hide her illegal activity:

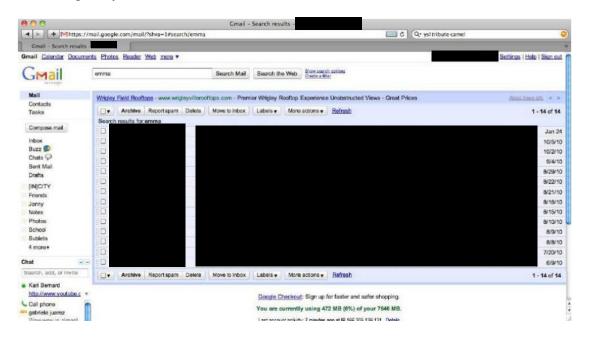


1	78.	Because Cline and Reetz-Laiolo were living together, it was unnecessary for her to use an IP
2		scrambler to mask her location. Accordingly, when Cline accessed Reetz-Laiolo's email
3		accounts, she rarely used the VTunnel program.
4	79.	Unbeknownst to Kiesel and without her permission, Cline broke into Kiesel's email account
5		and read thousands of her emails between December 2011 and August 2012, stalking and
6		monitoring her daily life.
7	80.	Unbeknownst to Bernard and without her permission, Cline broke into Bernard's email and
8		read thousands of her emails between September 2010 and January 2013, stalking and
9		monitoring her daily life.
10	81.	Unbeknownst to Reetz-Laiolo and without his permission, Cline broke into Reetz-Laiolo's
11		email accounts and read thousands of his emails between September 2010 and January 2012,
12		stalking and monitoring his daily life. Certain of the emails she read dated back to 2003 –
13		years before she had met Reetz-Laiolo.
14	82.	Unbeknownst to Reetz-Laiolo and without his permission, Cline broke into his bank account
15		at least once between September 2010 and January 2012.
16	83.	When she broke into Plaintiffs' email accounts, Cline scoured the various mailboxes, ran
17		keyword searches to locate specific emails, and read countless private and intimate emails
18		dating back to years before she knew Plaintiffs.
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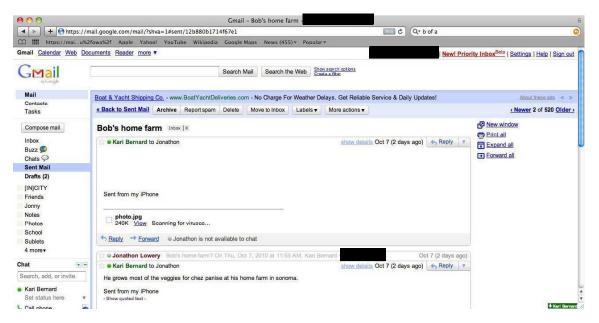
84. Cline regularly searched for "Chaz," for example, when she broke into Bernard's emails:



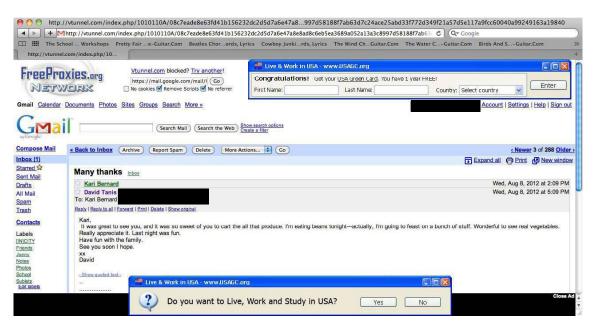
85. Cline regularly searched for "Emma" when she broke into Bernard's emails:



86. Cline regularly searched for "Bobby" when she broke into Bernard's emails. "Bobby" was Bernard's boss, but had been close to the Cline family for years:

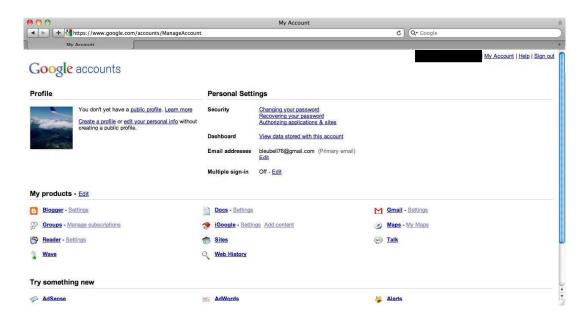


87. Cline obsessively read Bernard's emails with her friend, celebrity chef David Tanis, who Cline herself wished to befriend:



88. Cline also obsessively consumed numerous intimate emails between Bernard and her long term partner, with whom Bernard suffered a protracted breakup. When breaking in and reading these intimate communications, Cline highlighted and appears to have copied portions of these private and intimate communication.

89. At times, unbeknownst to Bernard, Cline would review and alter certain Gmail settings on Bernard's account:



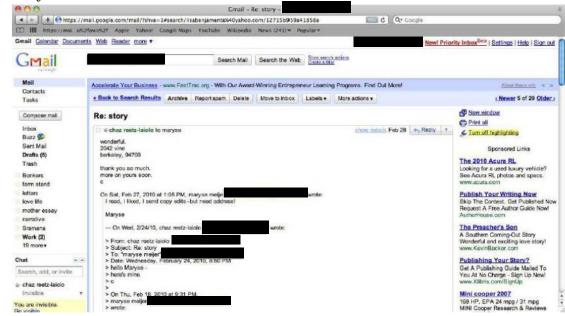
90. Cline also searched for and read Reetz-Laiolo's email correspondence with his editors, such as Davide Frattini, his editor at Corriere della Sera:



17
COMPLAINT AND JURY DEMAND

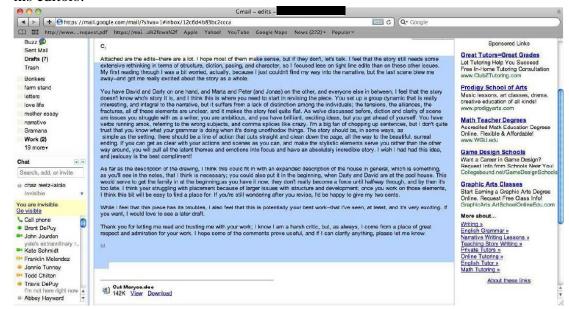
91. Cline also searched Reetz-Laiolo's emails for emails from other editors, such as Maryse

Meijer:

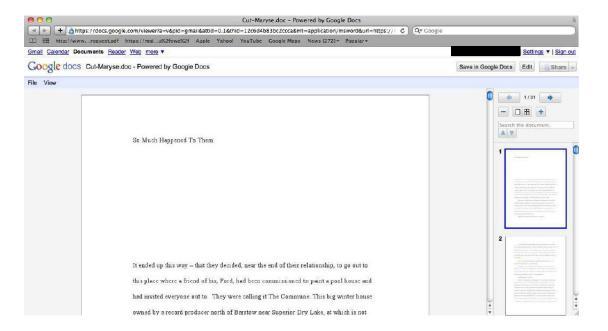


92. Cline regularly downloaded drafts of Reetz-Laiolo's work that he exchanged privately with

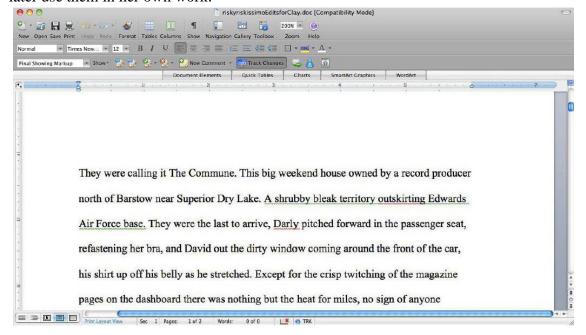
#### his editors:



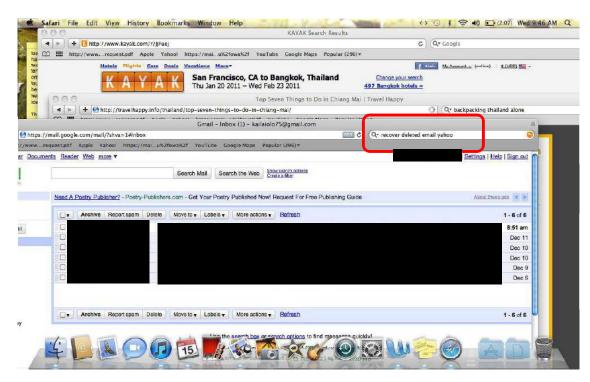
93. Cline would open these Word document drafts using Google Docs in order to surreptitiously read them:



94. Cline would then download these drafts so that she could keep them on her computer and later use them in her own work:



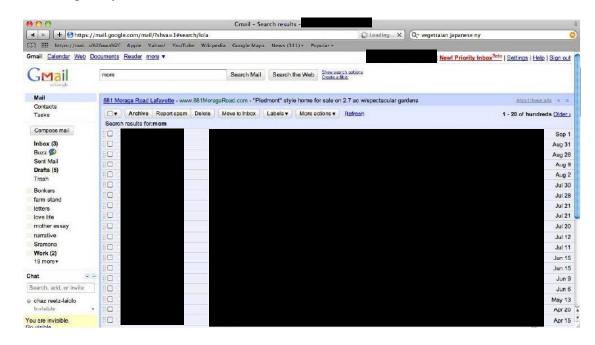
95. When searching through Reetz-Laiolo's inboxes, Cline researched how to "recover deleted email(s)":



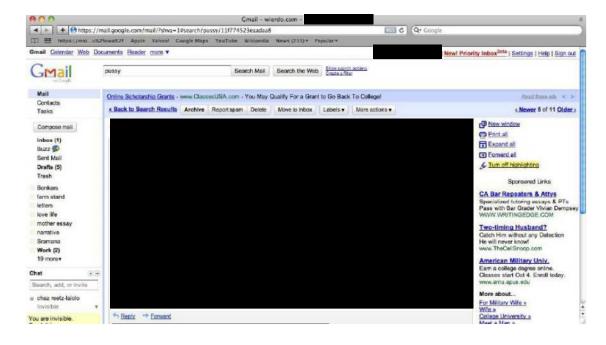
96. After Cline was finished reviewing Reetz-Laiolo's draft manuscripts and emails, she would delete her browser history:



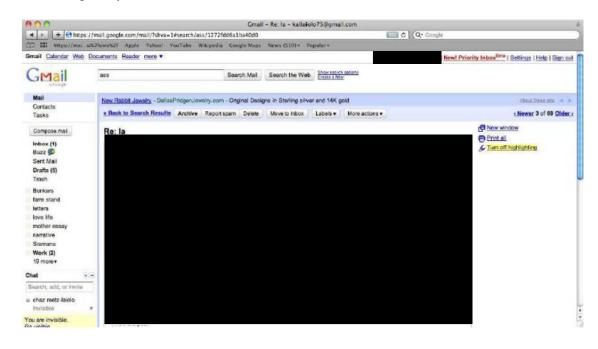
97. Cline regularly searched Reetz-Laiolo's emails for words such as "mom":



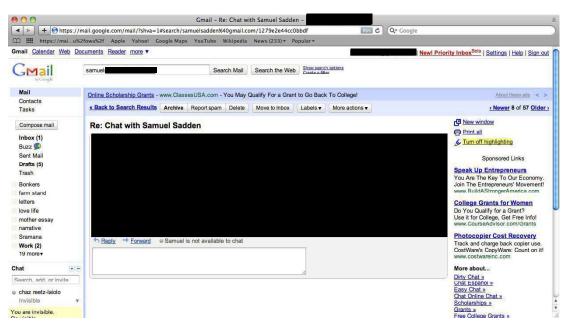
98. Cline regularly searched Reetz-Laiolo's emails for sexually explicit words such as "pussy":



99. Cline regularly searched Reetz-Laiolo's emails for the word "ass":



- 100. Cline also searched Reetz-Laiolo's emails for communications regarding payment of his daughter's medical bills.
- 101. Cline also searched Reetz-Laiolo's emails for chats with his high school friend, Samuel:

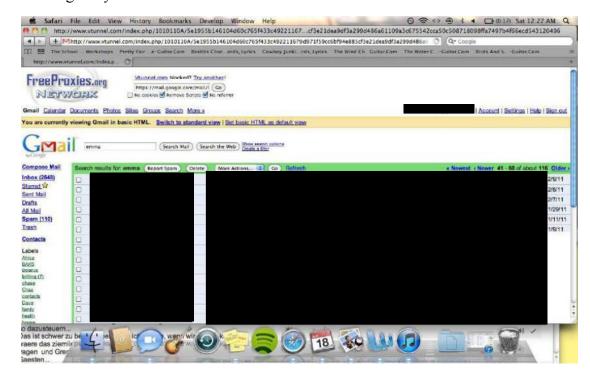


102. Many months after she illegally obtained passwords to Reetz-Laiolo and Bernard's accounts, Cline obtained access to Kiesel's Gmail accounts, and from that point on hacked into her account repeatedly for years afterward.

103. Cline regularly searched for the word "Chaz" when she broke into Kiesel's emails:



104. Cline regularly searched for the word "Emma" when she broke into Kiesel's emails.

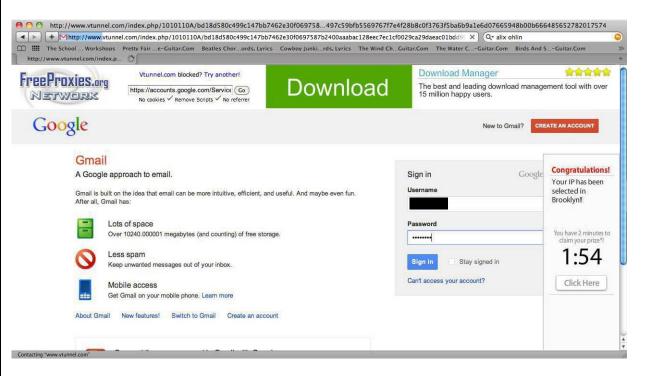


105. At points, Cline would highlight and copy text from the emails she read. She would then forward some of these emails in their entirety to her own Outlook web account associated with middlebury.edu, the web domain for the college Cline previously attended. Cline then

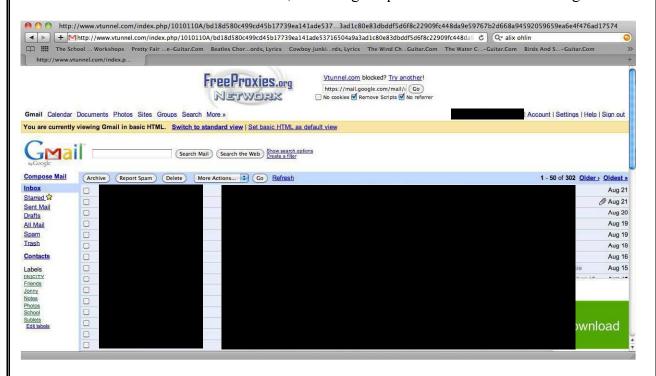
### Case 3:17-cv-06867-LB Document 1 Filed 11/29/17 Page 25 of 79

stored these copied	emails in her	own personal	account so	that she co	ould go	back and	l read
them at her leisure.							

- 106. While Cline would later claim that she only accessed the accounts of Kiesel and Bernard to uncover information pertaining to her relationship with Reetz-Laiolo, this was not true.
  Many of the communications that Cline accessed had nothing to do with Reetz-Laiolo.
  Instead, much of Cline's conduct appears to have stemmed from her desire to consume and monitor every intimate and private detail about Plaintiffs' lives.
- 107. Cline also highlighted and appears to have copied private and intimate communications while accessing Kiesel's email.
- 108. Cline also read emails between Kiesel and her friends.
- 109. Cline actively monitored Reetz-Laiolo's, Kiesel's, and Bernard's email accounts through her hacking. For example, Cline oftentimes logged into email accounts and reviewed only the email "previews" in those accounts' various mailboxes.
- 110. Gmail's inbox settings allow individuals to read a portion of their email messages without opening them by viewing a roughly 80-100 character "preview" of the email's text.
- 111. For example, on August 22, 2012, Cline logged into Bernard's email account:



112. Cline then reviewed Bernard's inbox, reviewing the previews of numerous messages:

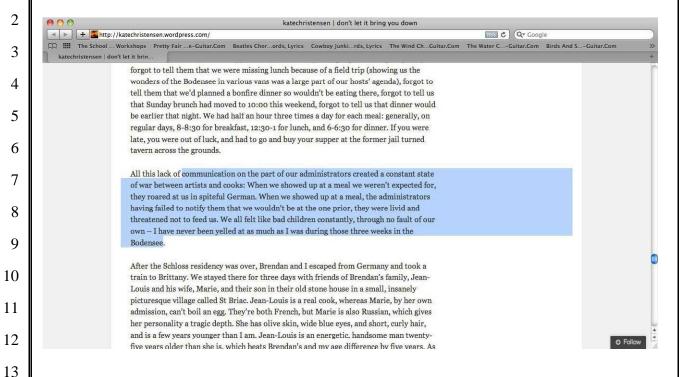


113. Cline then opened Bernard's outbox, reviewing the previews of her sent messages:

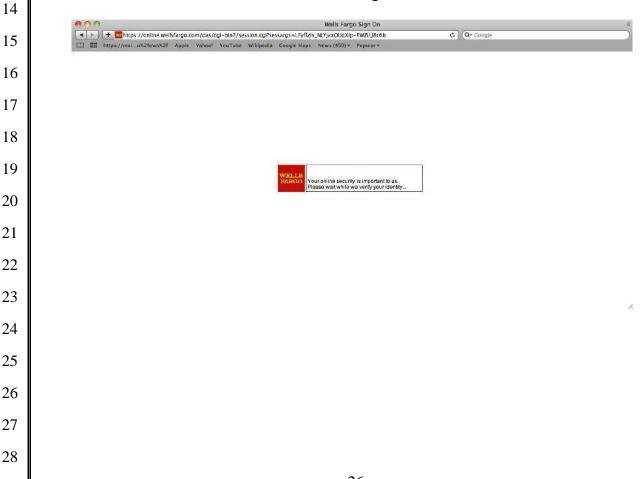


114. After reviewing theses message previews, Cline resumed browsing the internet:

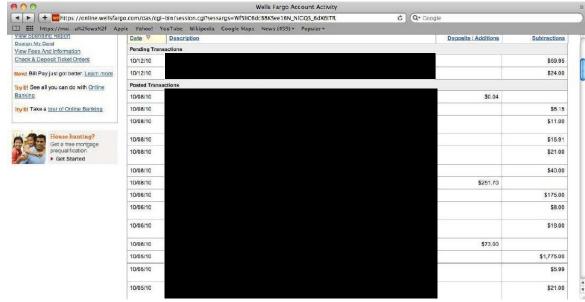
1



115. Cline also broke into Reetz-Laiolo's Wells Fargo Bank Account:



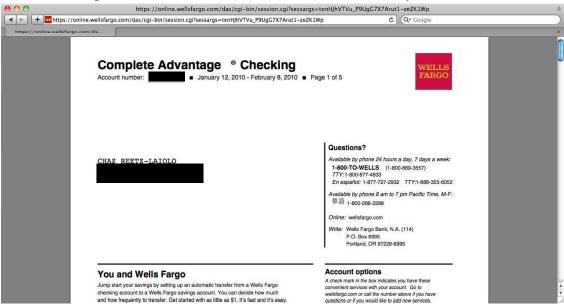
116. While illegally accessing Reetz-Laiolo's Wells Fargo Bank Account, Cline accessed and viewed details regarding his balance and purchases:



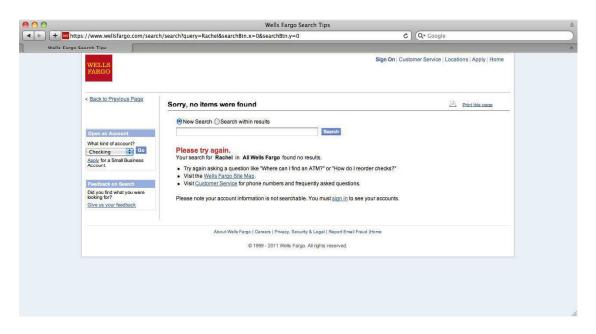
117. While illegally accessing Reetz-Laiolo's Wells Fargo Bank Account, Cline accessed and viewed copies of checks that he wrote to other individuals:



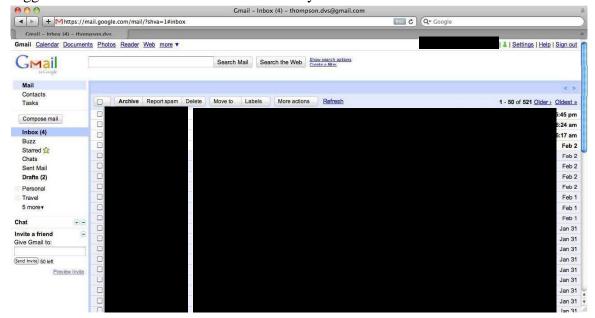
118. While illegally accessing Reetz-Laiolo's Wells Fargo Bank Account, Cline reviewed the details of multiple bank statements, some of which were over a year old:



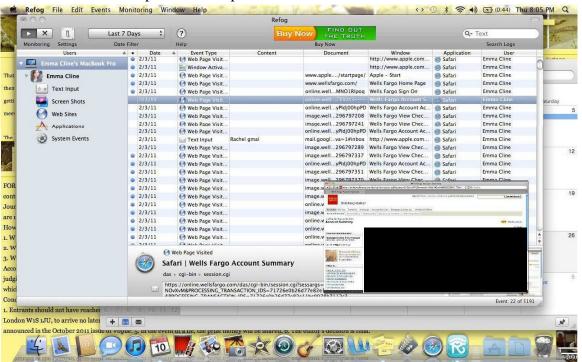
119. While illegally accessing Reetz-Laiolo's Wells Fargo Bank Account, Cline ran a search for "Rachel" in Reetz-Laiolo's bank account:



120. After Cline finished perusing years of Reetz-Laiolo's private financial documents, Cline logged back into her own email account merely seconds later:



121. Days later, Cline used the Refog software to review the account details again, using the screenshots she had captured in her previous invasion:



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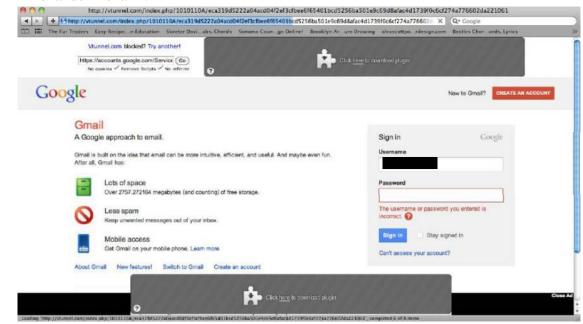
#### Cline's Long History of Breaking Into Other People's Online Accounts

- 122. Cline's intrusions into Plaintiffs' online accounts were not the first instances in which she had broken into other people's online accounts. She has for a long time carried out a disturbing pattern and practice of breaking into (or attempting to break into) the private online accounts of numerous other people, without their knowledge or permission, and secretly spying on their lives.
- 123. As another example, during high school at Sonoma Academy, Cline regularly accessed her various classmates' "live journal" accounts, often using default passwords classmates had not changed or using information she knew about her classmates to guess their passwords. One of these classmates, Amy Berliner, was the eponymous "Amy" of her parents' company Amy's Kitchen, and Cline would laugh about how many private details she knew about Berliner, having secretly broken into and read many of Berliner's online high school journal entries.
- 124. Cline also figured out her parents' passwords and accessed their email accounts, monitoring their intimate marital, professional, and social lives.
- 125. More recently, during the period between September 2010 and January 2013, Cline accessed or attempted to access email and Facebook accounts for a number of additional non-parties, including, for example, using Vtunnel IP Scrambler, William Worden:

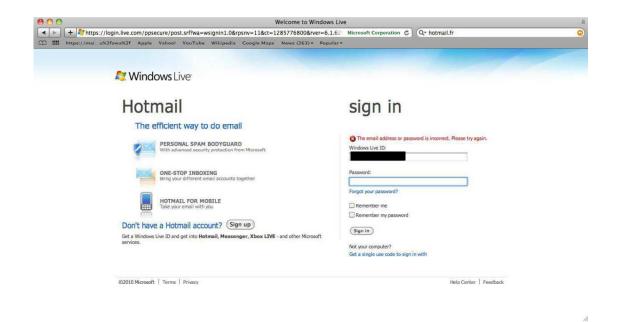


126. As another example, and again using Vtunnel, Cline also attempted to access the Gmail of

#### Alexander Benaim:



127. As another example, Cline also attempted to access the Hotmail account of Juliette Hermant:

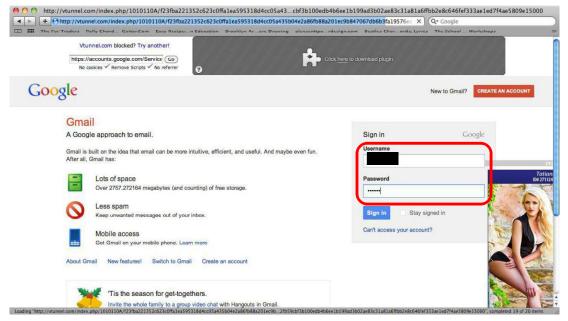


128. In short, Cline's surreptitious theft of Plaintiffs' passwords and invasion of their private email accounts was part of her decade-long pattern and practice of invading the privacy of

dozens of people. To this day, the people whose private information she accessed and stole remain oblivious to her shocking and pervasive intrusions on their privacy.

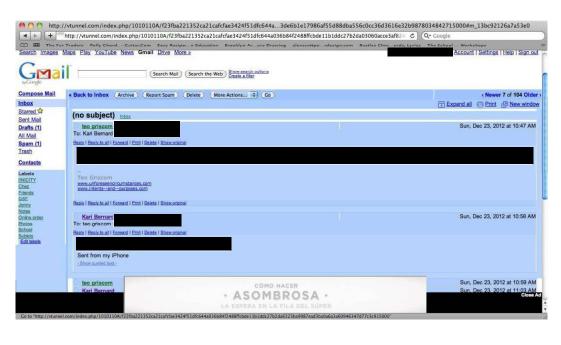
### Cline Continues to Invade Plaintiffs' Privacy Using New Approaches

- 129. In January 2013, Cline sold her computer to Reetz-Laiolo for \$300.
- 130. Cline still had passwords for Bernard's and Kiesel's accounts, and continued to hack into these accounts remotely, masking this access with the VTunnel IP scrambling mechanism.
- 131. In fact, on January 1, 2013 just days before she sold the computer to Reetz-Laiolo she accessed Bernard's account:



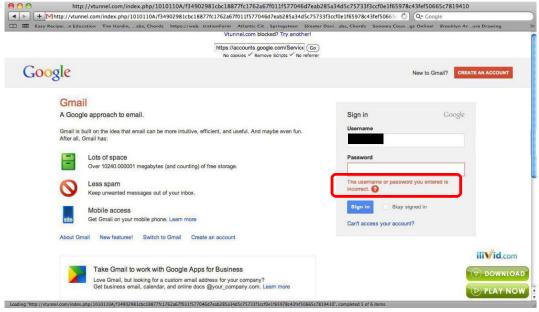
132. After entering Bernard's account, Cline continued to obsessively read and copy private

communications between Bernard and others:



133. Although she continued to break into Bernard's and Kiesel's email accounts, in early 2012

Cline lost access to Reetz-Laiolo's Gmail and Yahoo accounts. On October 21, 2012, just a
few months prior to the sale of the computer, Cline attempted to access Reetz-Laiolo's Gmail
account with the VTunnel scrambler and was denied entry:



1

personal diary: "Reread some of chaz' old letters, they kill me. Wish we were moving in together out here. But then of course the usual anger, the women, the desire to wrench

134. On that same day – October 21, 2012 – Cline wrote in a document that appears to be a

lovesuit.doc [Compatibility Mode] 5 P - 🔊 🔚 🚍 😘 - 🖂 -150% + New Open Save Print Undo Redo Format Tables Columns Show Navigation Gallery Toolbox 6 畫 ≣ ≣ ≡ € € € BIU \* Times New... \* 10 \* Quick Tables 7 8 Will pay rent. Go to store, get ½ lb ground beef, tomato paste, kidney beans, green pepper, onion. Make banana bread, nettle infusion. See Dan. Send thesis excerpt. Wearing linen shift, knee socks, oxfords, 9 turtleneck. What Chaz would call perverse. 10 The after party was held at Carlos Quirarte's The Jane Ballroom at The Jane Hotel. MGMT's Matt Asti was the DJ. It was a pizza party with pizza delivered from famed Joe's down the street. Drinks were provided by Red Bull and Stella as well as Ry Russo-Young's boyfriend who founded Kings County Distillery in 11 Brooklyn and supplied chocolate flavored whiskey and moon shine. 12 Hahahaha 13 A beautiful wooden building, semi scandanavian with upscale bar/comfort food and microbrews and cider. 14 Weddings and events. Host bands. A few rooms for rent. October 21, 2012 15 Sunday morning in pencil skirt and white cashmere sweater, cappuccino and water from a paper cup. Mom and dad bought brewing equipment, the usual desire to do something with it. Trying to be better about this 16 stuff with Lexy. It doesn't feel right to not have time and desire be part of this. Reread some of chaz' old letters, they kill me. Wish we were moving in together out here. But then of course the usual anger, the 17 women, the desire to wrench every hidden thing from him.

every hidden thing from him" (emphasis added):

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135. Cline clearly remained determined to regain access to Reetz-Laiolo's private communications and manuscripts.

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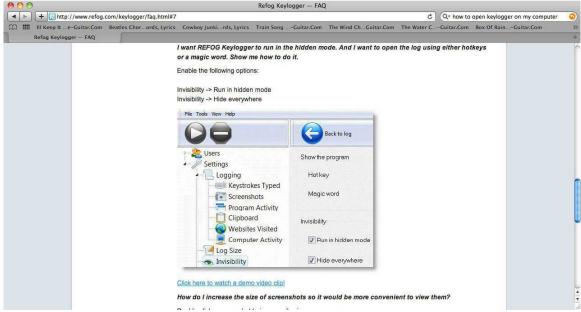
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Sec 1 Pages: 112 of 113 Words: 48492 of 48492

136. After she lost access to Reetz-Laiolo's email accounts, Cline extensively researched the ability to have Refog run in "hidden mode":



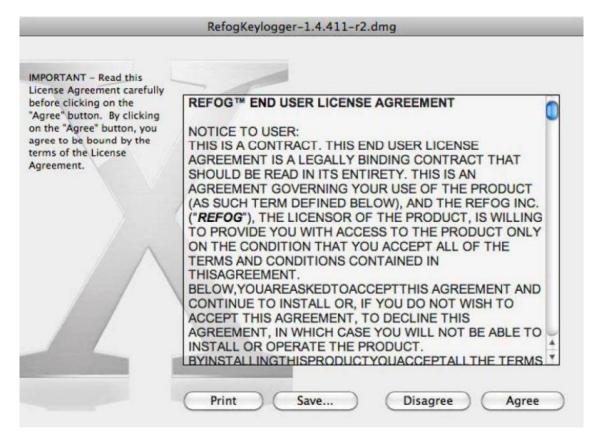
137. At this time, Cline was no longer living with (or even in the same state as) Reetz-Laiolo.

The screenshots do not reveal that she attempted to use Refog to gain access to the online accounts of any new unsuspecting parties. Despite this, Cline accessed and viewed the Refog Keylogger & Personal Monitor instruction user guide, indicating that she had other

purposes for the Refog spyware:



139. Screenshots show that on August 17, 2012, Cline went at least so far so to review the end user license agreement for Refog:



140. Cline's investigation of Personal Monitor is further evidence of her strong interest in obtaining remote access to the computer files and activity of others. As described below, Cline ultimately succeeded in obtaining manuscripts by Reetz-Laiolo that he had not shared with her. Cline's investigation of Personal Monitor suggests that it may have been the means Cline used to obtain access to Reetz-Laiolo's manuscripts after she lost access to his email

1	account. Other possibilities are that she managed to regain access to his email, or that she
2	gained access to his account with celtx.com, which was connected to his Yahoo! Account
3	and provides Internet-based software that Reetz-Laiolo used for drafting film scripts.
4	141. At the time Cline sold the computer to Reetz-Laiolo, she misrepresented to him that she had
5	"wiped" it. This misrepresentation was intentionally false.
6	142. Cline had in fact left Refog running on the computer.
7	143. Reetz-Laiolo continued to use the computer with no knowledge that Cline had installed
8	Refog, and with the reasonable understanding that he was conducting his online and other
9	computer activity in privacy on a "wiped" computer.
10	144. Cline never corrected this misrepresentation.
11	Reetz-Laiolo First Learns of the Spyware on His Computer and Confronts Cline
12	145. In 2015, Reetz-Laiolo first learned that Cline had installed the Refog spyware program on
13	the computer. The computer had been running slowly, and he asked a friend who was a
14	computer specialist to look at it and see what could be done to improve its performance.
15	Reetz-Laiolo's friend discovered the still-running Refog program on the computer, which
16	Cline had left operating notwithstanding her assurances to Reetz-Laiolo that she had "wiped
17	the computer.
18	146. Reetz-Laiolo eventually learned that Cline had installed a spyware program on his computer
19	and that the program had created a huge cache of screen-capture files.
20	147. Reetz-Laiolo was shocked and distressed by the discovery of the spyware program. In an
21	email to Cline, he wrote: "I actually thought I would vomit when [my friend] started telling
22	me what he was finding." He demanded that she explain what she had done.
23	148. Over the following years, Reetz-Laiolo pieced together much of the shocking extent of
24	Cline's intrusion into his private life, including recent discoveries with the assistance of
25	computer forensic consultants. Discovery, including third-party discovery, will ultimately
26	help determine the full extent of Cline's intrusions.
27	149. Reetz-Laiolo's discovery of Cline's intrusion had a profound and negative impact on his
28	well-being. Since the discovery and to this day, he has no faith in his own privacy and ofter

and other creative expressions from his published and unpublished written work. Those
stolen creative expressions were included into the draft of <u>The Girls</u> she ultimately sold to
Random House and Scott Rudin Productions. She plagiarized some of these passages from
writings that were publicly available or that he had shared with her. But she perpetrated her
most critical theft of his writing - three core, chronologically ordered scenes in the draft of
The Girls that remain in the published version (with Random House's blessing) – by
breaking into his Gmail and Yahoo accounts and/or remotely accessing his computer with
the Refog spyware. As detailed below, she and Random House stole and converted these
central, interdependent scenes in The Girls from him. This theft and incorporation was part
of another of her long patterns and practices, in which she regularly stole the writing of other
authors whose work she coveted and ultimately presented to others as her own - including in
the MFA thesis she submitted to Columbia University.
Cline and Clegg Sell The Girls to Random House and Scott Rudin Productions
157. On August 27, 2013, Cline emailed Reetz-Laiolo to ask for his input on a number of ideas
she was considering incorporating into a novel she planned to write.
158. In the summer of 2014, Cline engaged Bill Clegg of The Clegg Agency to represent her in

the sale of a draft manuscript of <u>The Girls</u>.

159. On September 24, 2014, Bill Clegg emailed Kate Medina at Random House with an attached

draft copy of Cline's "debut novel, THE GIRLS."

160. In the email, Clegg wrote:

Occasionally a novel comes along that expands our collective understanding of a piece of history by pushing it into the realm of fiction. To name just a few: Phillip Roth's American Pastoral, Don DeLillo's Libra; and, more recently, Susan Choi's American Woman, and Mohsin Hamid's The Reluctant Fundamentalist. Such novels find meaning in events that in their time can only be understood as meaningless tragedy or distant yet ubiquitous sensation. Told slant, they cast a late light so that we may see more clearly not only the people involved and affected, but also something of ourselves.

It is in this tradition that Emma Cline returns us to the combustable [sic] summer of 1969 and drops us onto the sun-scorched sidewalks of Marin County behind the bored and troubled eyes of 14-year-old Evie. Stranded in the lonely gulf between recently divorced parents and filled with a desperate restlessness, Evie leans with obsessive abandon into an

accidental friendship with an older and beguiling drifter named Suzanne. Wideeyed and smitten, Evie is easily towed into the turbulent waters of a soon-to-be-infamous commune, quickly finding herself under the sway of a madman and closer than she knows to unthinkable violence.

Emma Cline's story of how a rudderless girl finds herself at the flashpoint of a stumbling counter-culture at decade's end delivers a hauntingly precise investigation into how power is lost when we look to find it in others, how frighteningly mutable the unformed, inchoate self can be, and just how far that self will go to be seen and named.

- 161. In October 2014, Random House bought the rights to publish <u>The Girls</u> from Cline for at least \$2 million. Around the same time, film producer Scott Rudin and Scott Rudin Productions purchased the rights to make a film based on the book for an undisclosed amount. The movie, which is in early development, is reportedly set to be produced by Scott Rudin and Eli Bush.
- 162. The release of this movie would be especially damaging to Reetz-Laiolo, as many of the works that Cline stole from him, and that would be incorporated into the film, were written as screenplays.
- 163. On November 28, 2014, Cline revealed to Reetz-Laiolo in a G-Chat that she had run <u>The</u>

  <u>Girls</u> through an online plagiarism application, stating "i will be exposed as a plagiarizer . . . paid 40 bucks to run novel through online plagiarism detector."
- 164. In December 2014, Reetz-Laiolo and Cline met for lunch in San Francisco. At the lunch, she appeared upset. She expressed concern that she had plagiarized significant parts and passages in <a href="The Girls">The Girls</a> from multiple sources, including notable published novels. She informed him that she had hired her sister, Hillary Cline, to read the plagiarized novels in question and compare them to <a href="The Girls">The Girls</a>. She asked him if he would read the novel and tell her if he had any concerns about any use she may have made of his work. He wished to avoid further emotional entanglement with her and therefore declined to read the draft novel at that time.
- 165. In 2015, however, after Reetz-Laiolo discovered Cline's intrusions into his online accounts, he became concerned that she may have plagiarized his work.

166. Reetz-Laiolo requested that Cline send him a copy of the manuscript of <u>The Girls</u> that she had submitted to Random House so he could assess whether she had stolen and used excerpts of his work. She refused to provide the manuscript in response to his request. Instead, on March 3, 2015, she sent him a document that purported to collect eight excerpts from his published and unpublished work and asked him to consent to the inclusion of this material in <u>The Girls</u>.

167. The eight excerpts included in the document did in fact plagiarize from Reetz-Laiolo's work.

Due to the wide scope of Cline's intrusion, Reetz-Laiolo has, to date, been unable to identify the source of two of these excerpts, which were likely taken from old drafts of his works, copies of which he no longer possesses, or from handwritten journals. The following table reveals evident similarities and blatant copying:

<b>Text from Document</b>	Title of Reetz-Laiolo's Work	Text from Reetz-Laiolo's Work
"It would be worse to run. To be chased, to be caught from behind."	TENNIS, Draft	"We might not even try, it would be worse to get caught from behind, to be pulled down"
"An elderly woman who took fourteen pills a day, pills I crushed into a fine pink powder and stirred into vanilla pudding. The paraplegic lawyer who watched talk shows over my shoulder as I eased her sweatpants down on shower nights."	TAKE CARE, Salon.com	"He took 14 pills each night, crushed into a fine pink or white dust and administered with the stale applesauce I retrieved from the otherwise empty fridge. I fed it into his wet mouth, wiping a bit off his chin, then raised his straw to his puckered lips under his mustache."
"My mother spoke to Sal about body brushing, of the movement of energies around meridian points. The charts."	ANIMALS, Ecotone Magazine	"Laurel in the morning brushing her body on the patio with a body brush, slowly combing it up her legs towards her heart, up her arms towards her heart. Circling her belly. There was something totemic about her out in the sun."

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1 2 3 4	"The way I'd once seen him look at me as we crossed a parking lot, the sun already disappeared and the air shimmery with rare light."	Source of plagiarism not yet located	N/A	
5	"The uncertain shape of a sleepy girl"	ANIMALS, Ecotone Magazine	"uncertain shape of a sleepy girl"	
6 7 8 9	"I'd last lived with someone years ago, a man who taught composition at a land-grab university that advertised on television. The students were mostly foreigners who wanted to design video games."	N/A	These were common phrases Reetz-Laiolo used to describe his occupation.	
11 12 13 14	"I had once come across a deer taking tentative steps across a highway, the hooves sounding peculiar on asphalt"	HOW HIGH THE MOON, Amazon.com; Document 7	"The empty county highway was in front of us. I sat motionless at the sight of a deer that clattered up onto the highway, stopped, looked at the sound and light of our car, then disappeared down into the ditch towards something."	
16 17	"An apartment I'd once lived where houseplants grew even in the northern rooms."	Source of plagiarism not yet located	N/A	

- 168. Reetz-Laiolo told Cline that he objected to her including these passages in <u>The Girls</u>. She telephoned him to discuss the material she had plagiarized. On the call, she claimed: "It's not verbatim. I don't think anybody else would be able to tell."
- 169. On October 12, 2015, Reetz-Laiolo repeated his request that Cline send him a copy of the manuscript of <u>The Girls</u> that she had submitted to Random House and used to secure her book deal. She continued to stonewall him in an effort to conceal the misappropriation of his work in the manuscript submitted to Random House.
- 170. In an email on October 13, 2015, Cline disingenuously stated: "I am happy to send you any version that will help you, though I think the version that is slated to be published is the one

1	that makes the most sense for you to look at. If for some reason you'd rather an older draft,		
2	that is ok too, just let me know your preference."		
3	171. By this time, Reetz-Laiolo had repeatedly and explicitly requested a copy of the manuscript		
4	Cline had submitted to Random House. He responded to her email reiterating this request:		
5	"This is the fourth email I've asked to read the same copy: the original which included my		
6	work in it Just send the draft."		
7	172. Still, Cline refused to provide Reetz-Laiolo with the manuscript she had submitted to		
8	Random House. Instead, on October 14, 2015, she sent him a Word document version of a		
9	manuscript of The Girls that she created that very same day. Certain sentences from his		
10	published work that she had included in the document she sent to him on March 3, 2015, had		
11	been removed from this draft. But the draft continued to include numerous sentences,		
12	images, sequences, and scenes taken from his published and unpublished work.		
13	173. On November 3, 2015, Reetz-Laiolo wrote to Cline: "I would not publish this novel if I		
14	were you. It is vile how much of my work you have plagiarized in it."		
15	Random House Conceals and Abets Cline's Violations and Theft		
16	174. On January 6, 2016, Kate Medina, an Executive Vice President at Random House, wrote to		
17	Reetz-Laiolo and informed him that Cline had "shared with us your suggestion that her book		
18	The Girls, may plagiarize phrases from some of your work." Medina rejected his contention		
19	"We have carefully considered the information Ms. Cline has given us and do not believe		
20	that any plagiarism has taken place." Exhibit 1.		
21	175. Two days later, on January 8, 2016, Carolyn Foley, Vice President & Associate General		
22	Counsel for Penguin Random House LLC, sent a follow-up email to Kyle Medley, Reetz-		
23	Laiolo's then-attorney. Foley also disputed Reetz-Laiolo's claim that Cline had plagiarized		
24	his work. Foley said that Cline had been "puzzled" by Reetz-Laiolo's request for the		
25	"earliest draft of the manuscript," but that Cline had "sen[t] him an early version of the draft		
26	manuscript." Without attaching any draft of the manuscript, Foley, in a standalone		
27	paragraph, represented to Reetz-Laiolo:		

Cline back in October of 2014 based on our consideration and appraisal of the manuscript her agent provided to us before that date. The snippets that Ms. Cline sent to your client in March of 2015 were added after the book was acquired and played no role in our decision to buy the Book.

Exhibit 2 (emphasis added).

176. As would become clear only later, Foley's representation was false: all of the so-called "snippets" of Reetz-Laiolo's work were in the manuscript Clegg had sent to Random House, which purchased the book rights; and to Scott Rudin Productions, which purchased the film rights. The table below identifies each excerpt and the page number in which the text appears in the original draft submitted to Random House.

Text from Snippets Cline Sent Reetz-Laiolo on March 3, 2015	Page Cite in Original Manuscript Submitted to Random House (Exhibit 3)
"It would be worse to run. To be chased, to be caught from behind."	8
"An elderly woman who took fourteen pills a day, pills I crushed into a fine pink powder and stirred into vanilla pudding. The paraplegic lawyer who watched talk shows over my shoulder as I eased her sweatpants down on shower nights."	115
"My mother spoke to Sal about body brushing, of the movement of energies around meridian points. The charts."	26
"The way I'd once seen him look at me as we crossed a parking lot, the sun already disappeared and the air shimmery with rare light."	119
"The uncertain shape of a sleepy girl"	121
"I'd last lived with someone years ago, a man who taught composition at a land-grab university that advertised on television. The students were mostly foreigners who wanted to design video games."	119
"I had once come across a deer taking tentative steps across a highway, the hooves sounding peculiar on asphalt"	294

"An apartment I'd once lived where houseplants grew even in the northern rooms."	302

- 177. Foley never corrected her misrepresentation regarding the presence of Reetz-Laiolo's work in the manuscript Random House and Scott Rudin Productions considered before entering their respective agreements with Cline.
- 178. On January 15, 2016, Reetz-Laiolo wrote to Cline and provided a list of thirty-six phrases, sentences, and scenes he had identified as plagiarizing his work through his review of the draft of <u>The Girls</u> that she had provided to him on October 14, 2015. He requested that she revise <u>The Girls</u> to remove those instances of plagiarism. He also provided a comparison of excerpts from the draft of <u>The Girls</u> and excerpts from his own work. He again repeated his request that she provide a copy of the original manuscript of <u>The Girls</u> that she had submitted to Random House. Exhibit 4.
- 179.On January 27, 2016, Elizabeth McNamara, an attorney from Davis Wright Tremaine LLP, responded on behalf of her clients Cline and Random House to Reetz-Laiolo's January 15, 2016, letter. McNamara declared that his "serious accusations about 'infringement' of his written work" were "premised on fantastical claims involving years of supposed spying by Ms. Cline via remote access to his computer all in an effort to obtain, and appropriate, Mr. Reetz-Laiolo's unpublished work." Exhibit 5.
- 180. Yet in her letter McNamara admitted that Cline had installed spyware on her computer and specifically used this spyware to access Reetz-Laiolo's email account without his permission or knowledge. Apparently unconcerned that Cline had committed numerous serious federal and state violations in undertaking these actions, McNamara sought to excuse them by stating that Cline had used the spyware in 2010 to confirm her suspicions that Reetz-Laiolo had had romantic involvements with Kiesel and "other women."
- 181. McNamara also represented to Reetz-Laiolo that "[i]t was only during this period and only for this personal reason that Ms. Cline used the 'spyware.'" McNamara further represented

copy to McNamara, who had reviewed it herself. McNamara requested that Medley provide her with the versions of the script that Reetz-Laiolo believed contained the infringed excerpts.

- 188. Reetz-Laiolo's manuscript for <u>All Sea</u> has never been published or made publicly available.

  Nor has Reetz-Laiolo ever provided a copy of it to Cline. (Reetz-Laiolo did send Cline a much-earlier version of the script, <u>Fadein</u>, but this version did not contain the infringed excerpts.) Cline could only have accessed versions of the script by improper means, such as by breaking into Reetz-Laiolo's password-protected Gmail or Yahoo email account, breaking into his password-protected Celtx account, or by remotely capturing screenshot images of the script through the Refog Personal Monitor software. Medley explained to McNamara that Cline could not have accessed the manuscript drafts of <u>All Sea</u> without breaking into Reetz-Laiolo's online accounts. When Medley asked McNamara to send the draft of <u>All Sea</u> they had in their possession, McNamara refused to do so.
- 189. As evidence of Cline's extensive invasion, Medley provided Random House multiple screenshots demonstrating that not only did Cline use the spyware program to illegally access other copies of his work, but she also illegally accessed both Kiesel's and Bernard's email accounts for a period spanning multiple years.
- 190. After Random House and its attorneys were on clear notice that Random House and/or Cline were in possession of converted and stolen property, they made no effort to return Reetz-Laiolo's manuscripts to him, or to inform him of their and Cline's illegal possession of his property. Instead, Random House and/or Cline retained these manuscripts and Random House conspired with Cline to conceal her and Random House's illegal conduct and to otherwise aid and abet her theft.
- 191. As would later become clear, Random House and/or Cline continued to maintain possession of this stolen and converted property and Random House used it in its publication of <u>The</u> Girls.
- 192. Anxious to bring <u>The Girls</u> to publication on schedule, and concerned over the negative publicity if Reetz-Laiolo disclosed Cline's hacking of Plaintiffs' accounts and theft of his

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unpublished work, Cline and Random House pressured him to enter into a settlement with an onerous non-disclosure requirement, which would require him to certify that he had kept silent and would forever continue keeping silent regarding anything to do with his claims. As leverage, they threatened to make public certain facts about his sex life, and propagate a fiction about him being abusive, while making clear the financial resources they would enlist to fight any public claims he might make.

193. Reetz-Laiolo did not wish to be silenced regarding the many violations that he, Bernard, and others had suffered, and refused to execute the settlement. McNamara responded to Reetz-Laiolo's lawyer with an ominous warning against Reetz-Laiolo speaking out publicly: "I trust that Chaz will act responsibly regardless of an agreement."

## Random House Publishes The Girls With Stolen and Infringing Content

- 194. After endeavoring to conceal Cline's infringement of Reetz-Laiolo's work and her theft and conversion of his draft scripts, Random House, intent on making its well-publicized release date, quickly proceeded to publish <u>The Girls</u> with the crucial stolen scenes included. In so doing, Cline and Random House were well aware that the version of <u>The Girls</u> they were publishing continued to contain multiple core scenes that derived from the draft screenplay materials Cline had stolen from Reetz-Laiolo.
- 195. Mr. Reetz-Laiolo discovered that the published version of <u>The Girls</u> retained the scenes stolen from his work when he purchased a copy of the published book in 2017.
- 196. As the following chart demonstrates, there are obvious and undeniable overlaps between the published version of <u>The Girls</u> and Reetz-Laiolo's work overlaps that are so significant and detailed that they could not possibly be coincidental.

All Sea Text	<u>The Girls</u> Text	Notes
Gabe lies on his side, holding up a Club magazine so the centerfold is open. It is lurid; she has no pubic hair.	The clatter on the porch startled me, followed by the sound of my mother's dissolving laughter, Frank's heavy steps. I was in the living room,	Both scenes open with a solitary teenager, seated, thumbing through a magazine. The teen boy in All Sea holds up the centerfold of a Club
Gabe stows the Club under his sheets and watches the shadows under his door	stretched out in my grandfather's chair and reading one of my	Magazine, focusing on the shaven genitals of the model; the teen girl in <u>The</u>

1	when he hears a man and his mother, Cathy, enter the	mother's McCall's. Its pictures of genitally slick	Girls focuses on the "genitally slick hams" in a
2	house laughing. They are	hams, wreathed with	McCall's Magazine.
	loud. It is late.	pineapple. Lauren Hutton	• In both works a single
3	XX7- 1114	lounging on a rocky cliff in	mother character arrives
4	We hear her come close to the door. She is clumsy	her Bali brassieres. My mother and Frank were	home "drunk," "loud," "giggling," "laughing" with
7	about it, giggling.	loud, coming into the	a male date, disrupting the
5	de out it, gigginig.	living room, but stopped	teen's reverie.
	CATHY (to man, OS)	talking when they caught	• In All Sea the mother is
6	Watch! (Calling to Gabe)	sight of me. Frank in his	"dressed for dancing," her
7	Baaaa-by? (beat, easing the	cowboy boots, my mother	sexuality put on rank
′	door open, speaking to man) Stop! Listen.	swallowing whatever she'd been saying.	display to the teen when her underwear is exposed
8	Cathy laughs, coming in.	"Sweetheart." Her eyes	while the single mother's
	She is dressed for dancing.	were filmy, her body	romantic interest is present;
9	GABE	swaying just enough so I	in <u>The Girls</u> , the mother's
10	I'm trying to sleep. CATHY	knew she was drunk and	sexuality is distastefully
10	Oh, so are we.	trying to hide it, though her neck—exposed in a chiffon	displayed to the teen by her exposed pink neck in a
11	on, so are we.	shirt—would have given it	chiffon shirt.
	She flops down into bed next	away: it was pink.	• In All Sea the mother
12	to him. Marty stands in the	"Hi," I said.	"fawns over [the teen]
13	doorway.	"Whatcha doing home,	Gabe's hair, but he pulls
13	MARTY (about Gabe)	sweetheart?" My mother came over to wrap her	his head back"; in <u>The</u> <u>Girls</u> the mother wraps her
14	What is he?	arms around me, and I let	arms around the teen, who
	CATHY	her, despite the metallic	turns back to her magazine
15	What do you mean, 'What is	smell of alcohol on her, the	while the mother smiles,
16	he?'	wilt of her perfume. "Is Connie sick?"	<ul><li>smoothing the teen's hair.</li><li>In subsequent scenes of <u>All</u></li></ul>
	Cathy goes to fawn over	"Nah," I shrugged. Turning	Sea, the mother will fawn
17	Gabe's hair, but he pulls his	back to my magazine. The	over the teen saying, "Look
1.0	head back. She props her	next page: a girl in a	at you, your hair's all wet.
18	legs up on the wall, so her	butter-yellow tunic,	Come here. You're still
19	long skirt falls around her waist.	kneeling on a white box. An advertisement for	so handsome." In The Girls, the mother focuses
-	waist.	Moon Drops.	on the teen's beauty as she
20		"You're usually in and out	smooths her hair, "Such a
0.1		so quick," she said. "I just	pretty girl, aren't you?
21		felt like being home," I	Such a pretty girl."
22		said. "Isn't it my house, too?"	
		My mother smiled,	
23		smoothing my hair. "Such	
24		a pretty girl, aren't you? Of	
24		course it's your house.	
25		Isn't she a pretty girl?" she said, turning to Frank.	
		"Such a pretty girl," she	
26		repeated, to no one. Frank	
27		smiled back but seemed	
27		restless.	

1 2 3 4 5 6 7	In the scenes following the above quote, the male teen will, at the behest of a friend he wants acceptance from, agree to commit a burglary. After the male teen is caught during the burglary, the single mother makes pained and baffled declarations:	In the scenes following the above quote, the female teen will, at the behest of a social group she wants acceptance from, agree to commit a burglary. After the female teen is caught during the burglary, the single mother will make "pained and baffled declarations":	
8 9 10 11 12 13	"'Do you think he's even listening to you? Do you think he's listening now?' Cathy looks at him They both ride in a silent tension. 'You're going to my brother's for the summer.'"	"'You think I haven't asked her? You think I haven't tried?' Silence. 'Oh, sure, right, I bet. You want to try? And so I was sent to Palo Alto."	• The single mother in both works makes the sudden, single-sentence decision to remand the teen to the custody of the teen's father/father figure. In All Sea: "You're going to my brother's for the summer." In The Girls: "And so I was sent to Palo Alto."
<ul><li>14</li><li>15</li><li>16</li><li>17</li></ul>	He is remanded into the custody of the father figure character. The father character will pick him up and initiate the following conversation:	She is remanded into the custody of her father. The father character will pick her up and initiate the following conversation:	
18 19 20 21 22 23 24 25 26 27 28	RAY: We're not gonna have any stealing up here, eh?  Gabe glances at Ray but doesn't look at him directly in the eye.  RAY CONT: Let's get this outta the way. You were stealing from people.  Gabe nods, apprehensive.	"I don't have to lock you in your room, do I?" he said. His halting laugh. "No breaking in to anyone's house?" When I nodded, he visibly relaxed. Like he'd gotten something out of the way.	<ul> <li>The opening line of dialogue from the father/father figure has the same purpose: to introduce, awkwardly, the grave subject of teen burglary</li> <li>Both sets of dialogue joke about whether or not the teen will continue their pattern of burglary in their new location.</li> <li>Neither teen answers verbally to a verbal request.</li> <li>Both teens "nod."</li> <li>Both scenes use the same idiosyncratic assessment of what is taking place: getting the topic of conversation, teen burglary, "out of the way" (The</li> </ul>

1			Girls) or "outta the way" (All Sea).
2			
3	197. Cline would later try to assert	that the only copy of All Sea	that she ever possessed was a
4	much older draft of Reetz-Lai	iolo's, then titled "Fadein." B	ut as the following analysis
5	demonstrates, "Fadein" was s	substantially different from Al	1 Sea and did not contain any of
6	the scenes that Cline incorpor		_
7	All Sea Text	The Girls Text	"Fadein" Comparison
8	Gabe lies on his side, holding up a Club magazine	The clatter on the porch startled me, followed by	This scene <b>does not</b> appear in "Fadein." The <u>All Sea</u>
9	so the centerfold is open. It is lurid; she has no pubic hair.	the sound of my mother's dissolving laughter, Frank's heavy steps. I was	draft saved on Reetz-Laiolo's Yahoo account is the first time this scene appears in
10 11	Gabe stows the Club under	in the living room, stretched out in my	Reetz-Laiolo's writings.
12	his sheets and watches the shadows under his door when he hears a man and his	grandfather's chair and reading one of my mother's McCall's. Its	
13	mother, Cathy, enter the house laughing. They are	pictures of genitally slick hams, wreathed with	
14	loud. It is late.	pineapple. Lauren Hutton lounging on a rocky cliff in	
15	We hear her come close to the door. She is clumsy	her Bali brassieres. My mother and Frank were	
16	about it, giggling.	loud, coming into the living room, but stopped	
17	CATHY (to man, OS) Watch! (Calling to Gabe)	talking when they caught sight of me. Frank in his	
18	Baaaa-by? (beat, easing the door open, speaking to man)	cowboy boots, my mother swallowing whatever she'd	
19	Stop! Listen. Cathy laughs, coming in.	been saying. "Sweetheart." Her eyes	
20	She is dressed for dancing. GABE	were filmy, her body swaying just enough so I	
21	I'm trying to sleep. CATHY	knew she was drunk and trying to hide it, though her	
22	Oh, so are we.	neck—exposed in a chiffon shirt—would have given it	
23	She flops down into bed next to him. Marty stands in the	away: it was pink. "Hi," I said.	
24	doorway.	"Whatcha doing home, sweetheart?" My mother	
25	MARTY (about Gabe) What is he?	came over to wrap her arms around me, and I let	
26	CATHY What do you mean, 'What is	her, despite the metallic smell of alcohol on her, the	
27	he?'	wilt of her perfume. "Is Connie sick?"	
28	Cathy goes to fawn over	"Nah," I shrugged. Turning	

1	Gabe's hair, but he pulls his	back to my magazine. The	
2	head back. She props her legs up on the wall, so her	next page: a girl in a butter-yellow tunic,	
3	long skirt falls around her waist.	kneeling on a white box. An advertisement for	
4		Moon Drops. "You're usually in and out	
5		so quick," she said. "I just felt like being home," I	
6		said. "Isn't it my house, too?"	
7		My mother smiled, smoothing my hair. "Such	
8		a pretty girl, aren't you? Of course it's your house.	
9		Isn't she a pretty girl?" she said, turning to Frank. "Such a pretty girl," she	
10		repeated, to no one. Frank smiled back but seemed	
11		restless.	
12	In the scenes following the above quote, the male teen	In the scenes following the above quote, the female	In "Fadein," there is no "social group" to encourage
13	will, at the behest of a friend he wants acceptance from,	teen will, at the behest of a social group she wants	the teen to commit the burglaries. The teen is simply
14	agree to commit a burglary.	acceptance from, agree to	caught after numerous break-ins.
15	After the male teen is caught during the burglary, the	commit a burglary. After the female teen is caught	break-ins.
16	single mother makes pained and baffled declarations:	during the burglary, the single mother will make "pained and baffled	
17		declarations":	
18	"'Do you think he's even	"'You think I haven't	The scene in "Fadein" lacks
19	listening to you? Do you think he's listening now?'	asked her? You think I haven't tried?' Silence.	the idiosyncratic repetition on the mother's behalf of
20	Cathy looks at him They both ride in a silent tension.	'Oh, sure, right, I bet. You want to try? And so I was	"You think" which appears in both All Sea and The
21	'You're going to my brother's for the summer.'"	sent to Palo Alto."	Girls:
22	oromer s for the summer.		CATHERINE No, no you're right. That
23			will absolutely solve it. Gee, how did I not see it all along?
24			How dare you bring me in
25			here and treat
26			me like some fool! Like I told him, Go out, snoop
27			around in other people's houses. Of course, a man,
28			that's what's really needed here.

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2	He is remanded into the custody of the father figure	She is remanded into the custody of her father. The	While the teen in both "Fadein" and <u>All Sea</u> is
3 4	character. The father character will pick him up and initiate the following	father character will pick her up and initiate the following conversation:	remanded into custody of the father figure, in "Fadein" they do not have the ensuing
5	conversation:		conversation until 13 scenes later, and the dialogue is distinctly different.
6			3,3,2,2,3,3,
7	RAY: We're not gonna have any stealing up here,	"I don't have to lock you in your room, do I?" he said.	RAY: So you were stealing from people?
8	eh?	His halting laugh. "No breaking in to anyone's	Gabe looks startled.
9	Gabe glances at Ray but doesn't look at him directly	house?" When I nodded, he visibly	RAY: Well?
.0	in the eye.	relaxed. Like he'd gotten something out of the way.	GABE: A little.
1	RAY CONT: Let's get this outta the way.		RAY: A little's no different
2 3	You were stealing from people.		then a lot. You were stealing from people?
4	Gabe nods, apprehensive.		GABE: Yes.
5			RAY: I'm not trying to jump on you.
6			• Unlike All Sea and The
7			Girls, the matter is not joked about—the tone is
8			much more serious in nature.
9			• Unlike <u>All Sea</u> and <u>The</u> <u>Girls</u> , the teen responds
0			verbally and does not nod.  • Unlike <u>All Sea</u> and <u>The</u>
1			Girls, the idiosyncratic phrase "out of the way" or
2			"outta the way" does not appear in "Fadein."
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198. In addition to the stolen scenes from All Sea, there are numerous additional phrase- and sentence-level instances of plagiarism in the original draft that Cline and Clegg submitted to Random House. For example:

Title of Reetz- Laiolo's work		Text in Original <u>The Girls</u> Manuscript (Exhibit 3)
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ANIMALS, draft	"There was so much that first night."	"There was so much, that first night."
ANIMALS, Ecotone Magazine	"his bunched penis"	"His penis bunched"
ANIMALS, Ecotone Magazine	"Ford and Darly lay there together, began incanting bits of dreams they'd had towards the ceiling."	"Russell incanting parts of his plan for Mitch up at the ceiling"
ANIMALS, Ecotone Magazine; Document 7	"uncertain shape of a sleepy girl"	"uncertain shape of a sleepy girl"
ANOTHER JOHN, Draft	"He [the cuckold] was attentive to every change in her face and happy and sick with it."	"So watchful of every tint in her face that I was sick with it, but happy, too, like a cuckolded husband."
ANOTHER JOHN, Draft	"I sniffed in the driver seat, adjusted the mirror, giving him time to say something to her that I didn't hear."	"Guy sniffing in the driver's seat, adjusting the mirrors. Helen said something I didn't hear."
ANOTHER JOHN, Draft	"He was fully aware of the way desire could humiliate you."	"He knew it too, the way your desire could humiliate you"
DRAFT, PACIFIC NORTHWEST NOTES	"bundled in the passenger seat."	"bundled in the passenger side"
ELK STALLED IN SNOW, The Paris Review	"I saw this girl in the window of that wedding cake house. Trying on summer clothes in her mirror."  "The wedding cake house is in cold motion with a man outside scraping frost from the window of a truck."	"An old wooden house, like a sodden wedding cake"
HOW HIGH THE MOON, Amazon.com	"'He craved milk at the end,' my grandmother said to Holly, as if it were a thing between women."	"The cancer that made him crave milk at the end"
MONSTROUS, 5_Trope	"where I sit on the floor with my daughter looking at how different the perspective is from there, how everything looms."	"His room was odd, as seen from the floor, the loom of the dresser, the angled doorway"
NOTEBOOK ENTRY, 2011	"We were a family that was both nearer than most, affectionate, and	"My father was both nearer to me than he had ever been, more

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	unknown to each other."	legible, and at the same more distant"
OAK, Corriere dela Sera	"Her heavy rear"	"her heavy rear"
Santa BARBARA, Draft	"a paraplegic attorney she bathed in his all-plastic bathroom that sometimes"	"a paraplegic attorney with an all- plastic bathroom"
TAKE CARE, Salon.com	"I pulled down his damp sweatpants as he jerked to raise his hips up"  "Then, if it was shower night, I undressed him out in the living room where he watched the Oakland Athletics over my shoulder and his chair creaked as I lifted his humid body so small and vulnerable but with a grown man's hair matted to his pale skin, into his plastic shower chair."	"The paraplegic lawyer who called her adult daughter a pig slut on the phone. Who would watch a talk show over my shoulder as I eased her sweatpants down her twitchy hips on shower night."
TAKE CARE, Salon.com	"He took 14 pills each night, crushed into a fine pink or white dust and administered with the stale applesauce I retrieved from the otherwise empty fridge. I fed it into his wet mouth, wiping a bit off his chin, then raised his straw to his puckered lips under his mustache."	"lawyer took eleven pills every night, pills I crushed into a fine pink dust and stirred into applesauce. Her tongue roving for the spoon each time I placed a bite in her mouth."
TENNIS, Draft	"We might not even try, it would be worse to get caught from behind, to be pulled down."	"I wouldn't try to escape. It would be worse to run. To be chased, to be caught from behind."

199. With Random House aware of Cline's hacking and plagiarism, Random House and Cline worked to remove or revise the stolen passages described above. However, because of the critical nature of the scenes stolen from All Sea to the narrative of The Girls, and because Random House was under time pressure to publish The Girls and release it on the schedule set by extensive and much-hyped pre-publication publicity, they chose to leave these stolen scenes intact. In fact, The Girls cannot be conceived without these stolen scenes.

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200. When Random House became aware that Cline had illegally accessed the accounts of Reetz-Laiolo, Bernard, and Kiesel, it worked with Cline to try to remove certain traces of this illegal activity revealed in the draft manuscript before publication, conspiring with her to

conceal her pervasive invasion of Plaintiff's emails and theft of material from same.

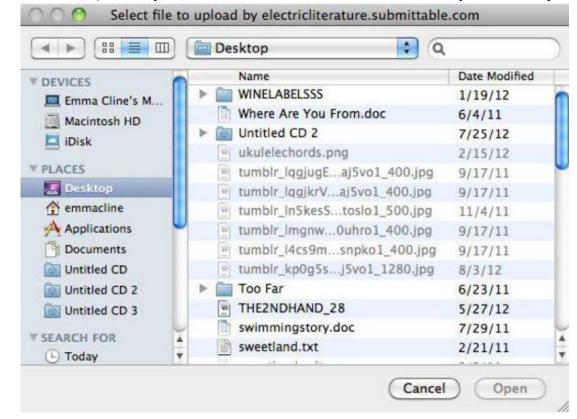
201. Although Random House had therefore become aware of Cline's illegal access of Plaintiffs' online accounts and her theft of material from them to incorporate into <u>The Girls</u>, neither Random House nor Cline, through their attorneys or otherwise, ever revealed to Reetz-Laiolo or Bernard this discovery of Cline's criminal activity. Instead, Random House conspired with Cline and aided and abetted her criminal conduct by concealing it from Plaintiffs.

## The Screenshots Reveal a Pattern of Theft and Plagiarism

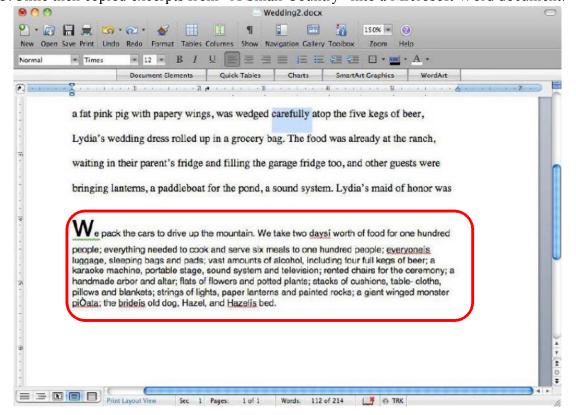
- 202. As Reetz-Laiolo would come to discover, Cline's rampant theft and plagiarism of Reetz-Laiolo's written work in <u>The Girls</u> was part of a long and systematic pattern in which she copied significant portions of other authors' published works and incorporated these directly into written work she held out as her own.
- 203.On May 26, 2012, for example, Cline visited a webpage with a published story, "A Small Country," written by Lauren Pretnar, a previous romantic partner of Reetz-Laiolo:



204. The next day, on May 27, 2012, Cline downloaded "A Small Country" to her computer:



205. Cline then copied excerpts from "A Small Country" into a Microsoft Word document:

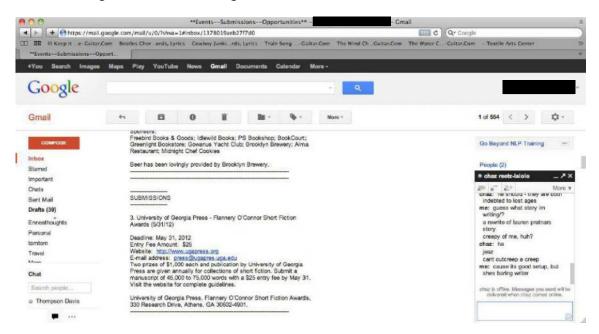


206. Cline then revised and added writing to the excerpt she had stolen.

207. Cline then saved this document under the title of "Wedding2," and later re-saved it under the title "Another Country":



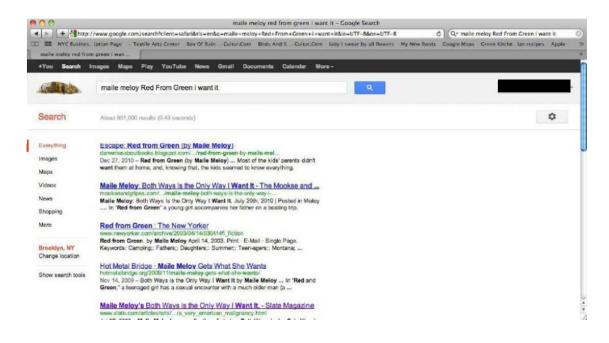
208. While plagiarizing Pretnar's work, Cline messaged Reetz-Laiolo on G-chat, reveling in how "creepy" and "sick" it was that she was "writing . . . a rewrite of lauren pretnars story," then characterizing Pretnar as a "boring writer":



209. A comparison between the two works reveals myriad evident similarities.<sup>1</sup>

210. Cline may have submitted "Another Country" for an assignment during her Masters in Fine Arts at Columbia University.

211. In another example, on May 9, 2012, Cline ran a search for "maile meloy Red From Green i want it":



<sup>&</sup>lt;sup>1</sup> The setting in both works is a wedding at a ranch house. The narrator in "Small Country" is a close friend of the bride while the narrator in "Another Country" is a sister of the bride. There are also many instances of copying in the text, including, for example:

<sup>• &</sup>quot;Small Country": "'I'm getting married,' she says, as if this just occurred to her, as if the words fell strange from the sky. She steers me outside to a concrete bench, laughing like a person in shock. 'Married,' she says. We sit down. Her laughter has me worried."

<sup>• &</sup>quot;Another Country": "'I'm getting married,' Lydia said, reaching out for Isabel's shoulders. 'I'm getting married,' she repeated, laughing, her face wondering, and that's when Isabel started to worry."

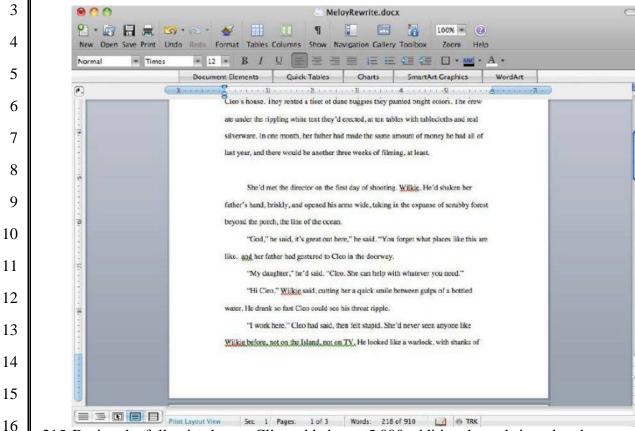
212. Cline then opened "Red from Green" on the New Yorker website:



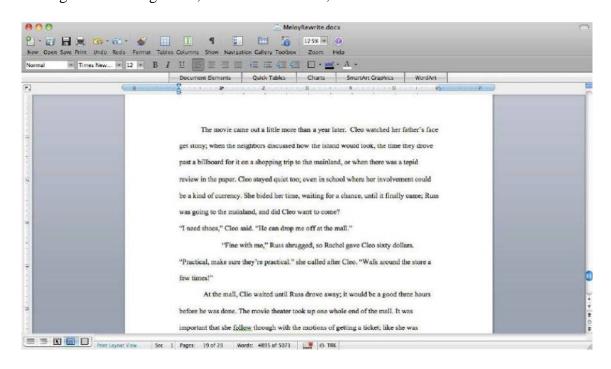
213. Cline then read a review of "Red from Green" on the Escape blog:



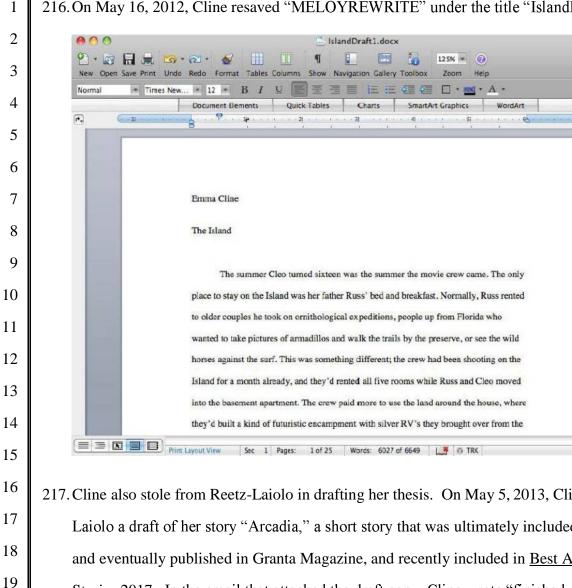
214. Cline then created a Microsoft Word document she saved under the title "MELOYREWRITE.doc":



215. During the following hours, Cline added over 5,000 additional words into that document:



216. On May 16, 2012, Cline resaved "MELOYREWRITE" under the title "IslandDraft1.docx":



- 217. Cline also stole from Reetz-Laiolo in drafting her thesis. On May 5, 2013, Cline sent Reetz-Laiolo a draft of her story "Arcadia," a short story that was ultimately included in her thesis, and eventually published in Granta Magazine, and recently included in Best American Short Stories 2017. In the email that attached the draft copy, Cline wrote "finished story, hope you like it-keep an eye out for an AMAZING line by an up and coming writer out of [B]erkeley."
- 218. After reading the story, and becoming upset at the fact that the draft included much of his work, Reetz-Laiolo responded on May 7, 2013, on Google Chat "I read the story – [j]ust haven't edited the last ten pages (where lines of mine seem to appear at an []increasing regularity)." Cline replied "dont remember those last ten pages . . . an angel wrote them." Reetz-Laiolo wrote back, protesting that "you shouldn't they're mine!"
- 219. On or around April 2013, Cline submitted her draft thesis to satisfy the requirements of her MFA degree program at Columbia University School of Arts Writing Program. This thesis,

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1	entitled Marion and Other Stories, was printed in October 2013 by the School of the Arts at
2	Columbia University. It is publicly available in the Rare Book & Manuscript Library at
3	Columbia University. A true and correct copy of the thesis is attached as Exhibit 6.
4	220. The thesis Cline submitted consisted of nine stories. She included the stories "Island" and
5	"Arcadia" as two of these nine stories in the thesis she submitted.
6	221. Cline did not include any attribution to Meloy or Reetz-Laiolo or any acknowledgement that
7	she had incorporated Meloy's or Reetz-Laiolo's writing into her thesis, even though
8	Columbia University defines "Plagiarism" to include, inter alia, "Copying select phrases
9	without acknowledgement - using your own words to pad the selectively copied words of
10	others" and "Paraphrasing text without acknowledgement - rewriting text in your own
11	words, but using the idea or argument as your own."
12	222. Cline's decade-long pattern of illegal intrusions on personal privacy and plagiarism has
13	culminated in the shocking events that give rise to Plaintiffs' claims in this action.
14	CLAIMS FOR RELIEF
15	COUNT I – FEDERAL STORED COMMUNICATIONS ACT
16	(By all Plaintiffs Against Defendant Cline)
17	223. Plaintiffs incorporate all prior paragraphs.
18	224. The computer and computer networks and systems on which Plaintiffs' electronic
19	communications were stored are "facilit[ies]" within the meaning of the Federal Stored
20	Communications Act, Title II of the Electronic Communications Privacy Act, 18 U.S.C. §
21	2701 <u>et seq.</u>
22	225. Through installation and operation of Refog, and by using stolen account information and
23	passwords, Cline intentionally accessed without authorization, or in excess of her
24	authorization, the computer and computer networks and systems on which Plaintiffs'
25	communications were stored, in violation of 18 U.S.C. § 2701.
26	226. The architecture of the computer, computer networks, and systems, and Cline's means of
27	accessing them, resulted in interstate data transmissions.
28	227. Cline committed many thousands of such violations.
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1	228 As avidanced by the screenshots of Cline's activity continued by Defeat Cline accomitted
1	228. As evidenced by the screenshots of Cline's activity captured by Refog, Cline committed a
2	violation of 18 U.S.C. § 2701 each time she viewed an email in Plaintiffs' accounts.
3	229. The Refog screenshot evidence demonstrates that Cline opened thousands of Reetz-Laiolo's
4	Kiesel's, and Bernard's email communications and viewed many thousands more by
5	scanning the contents of Reetz-Laiolo's, Kiesel's, and Bernard's email folders on Gmail and
6	Yahoo.
7	230. Each of the emails viewed and opened by Cline constitutes a violation of 18 U.S.C. § 2701.
8	231. In addition to the violations confirmed by Refog screenshot evidence, Plaintiffs are entitled
9	to additional damages pursuant to 18 U.S.C. § 2707(c) for violations committed by Cline bu
10	not captured by the Refog screenshot evidence.
11	232. Pursuant to 18 U.S.C. § 2707(c), Plaintiffs are entitled to:
12	a. minimum statutory damages of \$1,000 per violation;
13	b. actual damages, including damages for emotional distress and mental suffering;
14	c. punitive damages;
15	d. costs; and
16	e. reasonable attorneys' fees.
17	COUNT II – FEDERAL WIRETAP ACT
18	(By all Plaintiffs Against Defendant Cline)
19	233. Plaintiffs incorporate all prior paragraphs.
20	234. Plaintiffs are "persons" as defined under § 2510(6) of the Federal Wiretap Act, Title I of the
21	Electronic Communications Privacy Act, 18 U.S.C. § 2510 et seq.
22	235. Refog is a "device" for purposes of the Wiretap Act because it is software used to intercept
23	electronic communication.
24	236. Cline, through her knowing and intentional installation and operation of Refog on Reetz-
25	Laiolo's computer, intentionally intercepted and endeavored to intercept electronic
26	communications as described herein, in violation of 18 U.S.C. § 2511(1)(a). This
27	interception was acquired during transmission, as Refog acquired the content of Plaintiffs'
28	electronic communications as they were being transmitted and/or received.
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1	237. The contents of the electronic communications intercepted include emails and their
2	attachments, chat messages, bank account information, usernames, passwords, and the
3	contents of, and information submitted or received through, websites.
4	238. Plaintiffs' electronic communications were intercepted without their consent. Cline was not
5	the intended recipient of Plaintiffs' electronic communications.
6	239. Cline's interception of these electronic communications using Refog was performed with
7	reckless disregard for severe and negative impact that Refog had on the security of their
8	personal accounts and/or computers, and on the performance of Reetz-Lialo's computer.
9	240. Cline also intentionally disclosed, or endeavored to disclose, to other persons the contents of
10	Reetz-Laiolo's electronic communication, knowing or having reason to know that the
11	information was obtained through interception, in violation of 18 U.S.C. § 2511(1)(c).
12	241. For instance, Cline disclosed Reetz-Lialo's writings, obtained by intentionally intercepting
13	Plaintiffs' electronic communications, to Random House and Scott Rudin Productions in the
14	manuscripts Cline submitted to them.
15	242. Cline also disclosed, and continue to disclose, those writings millions of times over through
16	the bestselling book, <u>The Girls</u> .
17	243. As a result, Plaintiffs have suffered harm and injury, including due to the interception and
18	transmission of private and personal, confidential, and sensitive communications, content,
19	and data.
20	244. Plaintiffs have been damaged by the interception and disclosure of their communications in
21	violation of the Federal Wiretap Act, as described herein, and are thus entitled to
22	preliminary, equitable, or declaratory relief; statutory and punitive damages; and reasonable
23	attorney's fees and litigation costs reasonably incurred. 18 U.S.C. § 2520(b).
24	COUNT III – COMPUTER FRAUD AND ABUSE ACT
25	(By all Plaintiffs Against Defendant Cline)
26	245. Plaintiffs incorporate all prior paragraphs.
27	246. Reetz-Laiolo's computer at all relevant times was used in or affected interstate and foreign
28	commerce and communication, including through contact and communication with Internet
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websites, and is a "protected" computer under the Computer Fraud and Abuse Act, 18 U.S.C. § 1030 et seq. ("CFAA").

- 247. By installing and operating Refog, Cline intentionally accessed Reetz-Laiolo's computer without authorization, and exceeded the authorization provided by Reetz-Laiolo, and thereby obtained information from his protected computer and recklessly caused damage and loss to the computer in violation of 18 U.S.C. §§ 1030(a)(2)(C) and (a)(5)(B)-(C).
- 248. By installing and operating Refog, which accessed, commandeered, and reconfigured the affected computer's essential operating components, Cline knowingly transmitted "a program, information, code, or command . . . to a protected computer" and, as a result of that conduct, intentionally caused damage without authorization to the affected protected computers, in violation of 18 U.S.C. § 1030(a)(5)(A).
- 249. By installing and operating Refog, Cline knowingly and with intent to defraud accessed Reetz-Laiolo's computer without authorization, and exceeded the authorization provided by Reetz-Laiolo, and by means of that conduct furthered the intended fraud and obtained things of value, including Reetz-Laiolo's writings and Plaintiffs' private communications, in violation of 18 U.S.C. § 1030(a)(4).
- 250. Cline deceived Plaintiffs by failing to disclose her multi-year unauthorized spying campaign through which she intercepted and misappropriated a massive amount of their writings and communications. Cline defrauded and deceived Plaintiffs and the public by falsely representing herself to have sole authorship of <a href="The Girls">The Girls</a>, without disclosing that she had misappropriated essential portions of the book from information obtained through unauthorized access of Reetz-Laiolo's computer.
- 251. By installing and operating Refog, Cline caused a loss to Reetz-Laiolo's computer in excess of \$5,000 in the aggregate during a one-year period. Reetz-Laiolo suffered damages and loss to his work as a result of computer performance issues and privacy intrusions caused by Cline. Reetz-Laiolo also suffered diminished security and integrity of his computer. Additionally, Reetz-Laiolo suffered damage due to loss of his time, labor and money spent to

1	investigate Refog and address its installation, the slower performance of his computer, and
2	the diminished value of his computer.
3	252. As an actual and proximate result of Cline's unlawful conduct, Plaintiffs have been damaged
4	in an amount to be determined at trial.
5	COUNT IV – CALIFORNIA INVASION OF PRIVACY ACT
6	(By all Plaintiffs Against Defendant Cline)
7	253. Plaintiffs incorporate all prior paragraphs.
8	254. Cline violated California's Invasion of Privacy Act, Cal. Penal Code § 630 et seq. ("CIPA")
9	intentionally, willfully, and without consent through the installation and operation of Refog
10	on Reetz-Laiolo's computer.
11	255. Each screenshot taken by Refog and each instance in which keystrokes were logged
12	constitutes an instance in which an unauthorized connection to Reetz-Lialo's computer was
13	made by Cline in order to read or attempt to read, or to learn the contests or meaning of,
14	Plaintiffs' communications while they were in transit or passing over a wire, line or cable, or
15	was being sent from, or received at any place within California, in violation of Cal. Penal
16	Code § 631(a).
17	256. Each screenshot taken by Refog and each instance in which keystrokes were logged also
18	constitutes an instance in which Defendants either read or attempted to read, or to learn the
19	contents or meaning of, Plaintiffs' communications while they were in transit or passing ove
20	a wire, line or cable, or was being sent from, or received at any place within California, in
21	violation of Cal. Penal Code § 631(a).
22	257. Each screenshot taken by Refog also constitutes an instance in which Cline either
23	eavesdropped on or recorded confidential communications involving Plaintiffs using Refog,
24	in violation of Cal. Penal Code § 632.
25	258. As evidenced by the screenshots of Cline's activity captured by Refog, Cline committed a
26	violation of CIPA each time she viewed an email in Plaintiffs' accounts.
27	259. The Refog screenshot evidence demonstrates that Cline opened thousands of Reetz-Laiolo's
28	Kiesel's, and Bernard's email communications and viewed many thousands more by  67

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268. Reetz-Laiolo's computer, and Plaintiffs' various email and other accounts that Cline accessed constitute computers, computer systems, and/or computer networks under Cal. Penal Code § 502(b)(2) and (5).

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- 269. Through installation and operation of Refog, and by using stolen account information and passwords, Cline collected "data" from Plaintiffs' computers under Cal. Penal Code § 502(b)(8).
- 270. Cline's use of the computing resources of Reetz-Laiolo's computer, including data processing, storage functions, internet and other uses, constitute "computer services" under Cal. Penal Code § 502(b)(4).
- 271. Cline acted "without permission" under Cal. Penal Code 502 because Plaintiffs did not choose to have Refog installed or operated on Reetz-Laiolo's computer, to have it monitor their computer use, to have their information accessed using stolen account information and passwords, or to have data reflecting such unauthorized access deleted and destroyed.
- 272. Through the installation and operation of Refog, by knowingly and without permission accessing Plaintiffs' information using Refog and by using stolen account information and passwords, and through subsequent deletion of data evidencing the same, Cline has violated the following provisions of the California Computer Crime Law:
  - a. Cline knowingly accessed and without permission used Plaintiffs' data from a computer, computer system, or computer network to devise or execute a scheme to defraud, deceive or extort, or to wrongfully control or obtain their property and data, in violation of Cal. Penal Code § 502(c)(1). The fraudulent and deceptive scheme was intended to misappropriate, and did misappropriate, Reetz-Lialo's writings and Plaintiffs' personal communications for use in various drafts and the published version of The Girls.
  - b. Cline knowingly accessed and without permission took, copied, and made use of Plaintiffs' data from a computer, computer system, or computer network, including by misappropriating Reetz-Laiolo's writings and Plaintiffs' personal communications in various drafts and the published version of <u>The Girls</u>, in violation of Cal. Penal Code § 502(c)(2).

1	and liberty, acquiring, possessing and protecting property, and pursuing and obtaining safety
2	happiness, and privacy."
3	276. The California Supreme Court has recognized a private right of action for monetary damages
4	and injunctive relief against non-governmental defendants for violations of the constitutional
5	right to privacy.
6	277. Plaintiffs have a legally protected interest in their private electronic communications,
7	electronically stored or transmitted information, and private use of a computer.
8	278. Plaintiffs reasonably expect that their private electronic communications, electronically
9	stored or transmitted information, and private use of a computer are private, and do not
10	expect Defendant to intercept, review, copy, disclose and distribute for profit their
11	communications and information without their consent.
12	279. Cline has committed egregious breaches of social norms by intercepting, reviewing, copying
13	disclosing and distributing for profit Plaintiffs' communications and information without
14	their consent.
15	280. Cline's acts in violation of the California Constitution occurred in the State of California
16	because those acts resulted from conduct and decisions in California that are unlawful and
17	constitute criminal conduct.
18	281. Cline profited from her conduct in the State of California. Cline also intercepted, reviewed,
19	copied, disclosed and/or distributed some of Plaintiffs' communications and information in
20	California and used at least some devices located in California.
21	COUNT VII – INTRUSION UPON SECLUSION
22	(By all Plaintiffs Against Defendant Cline)
23	282. Plaintiffs incorporate all prior paragraphs.
24	283. Plaintiffs have a legally protected privacy interest in their private electronic communications
25	electronically stored or transmitted information, and private use of a computer.
26	284. Plaintiffs had an actual, subjective expectation that their private electronic communications,
27	electronically stored or transmitted information, and private use of a computer were private,
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1	and did not expect Cline to intercept, review, copy, disclose, or distribute for profit their			
2	communications and information without their consent.			
3	285. Plaintiffs' expectations of privacy were objectively reasonable.			
4	286. Cline intentionally intruded upon Plaintiffs' private electronic communications,			
5	electronically stored or transmitted information, and private use of a computer by			
6	deliberately installing and operating Refog, and by using stolen account information and			
7	passwords.			
8	287. Plaintiffs have been injured by said violations and are entitled to damages and injunctive			
9	relief under law.			
10	COUNT VIII – Prima Facie Tort			
11	(By all Plaintiffs Against Defendant Cline)			
12	288. Plaintiffs incorporate all prior paragraphs.			
13	289. Cline, through her knowing and intentional installation and operation of Refog on Reetz-			
14	Laiolo's computer, intentionally inflicted harm upon Reetz-Laiolo, Kiesel, and Bernard by			
15	intentionally intercepting their electronic communications.			
16	290. The contents of the electronic communications intercepted include emails and their			
17	attachments, chat messages, bank account information, usernames, passwords, and the			
18	contents of, and information submitted or received through, websites.			
19	291. Plaintiffs' electronic communications were intercepted without their consent. Cline			
20	intercepted these communications without any legal excuse or justification. Cline's conduct			
21	was motivated solely by malevolence.			
22	292. As a result, Plaintiffs have suffered harm and injury, including due to the interception and			
23	transmission of private and personal, confidential, and sensitive communications, content,			
24	and data.			
25	COUNT IX – COPYRIGHT INFRINGEMENT			
26	(By Plaintiff Reetz-Laiolo Against Defendant Cline – Distribution of Manuscript of <u>The</u>			
27	<b>Girls</b> to Random House and Scott Rudin Productions)			
28	293. Plaintiffs incorporate all prior paragraphs.			
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1	294. Reetz-Laiolo holds copyrights in works he authored, including <u>Tennis</u> , <u>Take Care</u> , <u>Animals</u> ,
2	How High the Moon, and All Sea.
3	295. Cline infringed Reetz-Laiolo's copyrighted works when she copied material from them,
4	including from manuscripts that she had stolen by computer hacking, in her manuscript of
5	The Girls, in violation of 17 U.S.C. §§ 106(1), 501(a).
6	296. Cline further infringed Reetz-Laiolo's copyrighted works when her agent Clegg distributed
7	her manuscript of The Girls on Cline's behalf to Random House and Scott Rudin
8	Productions, in violation of 17 U.S.C. §§ 106(3), 501(a).
9	297. Reetz-Laiolo is entitled to actual and/or statutory damages, including but not limited to,
10	disgorgement of profits, for Cline's infringement.
11	COUNT X – COPYRIGHT INFRINGEMENT
12	(By Plaintiff Reetz-Laiolo Against Defendants Cline and Random House – Publication and
13	Distribution of <u>The Girls</u> )
14	298. Plaintiffs incorporate all prior paragraphs.
15	299. Reetz-Laiolo holds the copyright to a work he authored entitled All Sea.
16	300. Cline and Random House infringed that copyright when they published <u>The Girls</u> , which
17	contains crucial scenes copied from a manuscript of All Sea that Cline had stolen by
18	computer hacking, in violation of 17 U.S.C. §§ 106(1), 501(a), and when they distributed it
19	to the public, in violation of 17 U.S.C. §§ 106(3), 501(a).
20	301. Cline's and Random House's infringement of Reetz-Laiolo's All Sea is ongoing.
21	302. Reetz-Laiolo is entitled to actual and/or statutory damages, including but not limited to,
22	disgorgement of profits, for Cline's and Random House's infringement and an injunction
23	prohibiting further infringement.
24	COUNT XI – COPYRIGHT INFRINGEMENT
25	(By Plaintiff Reetz-Laiolo Against Defendant Scott Rudin Productions – Production of Film
26	Version of <u>The Girls</u> )
27	303. Plaintiffs incorporate all prior paragraphs.
28	304. Reetz-Laiolo holds the copyright to a work he authored entitled <u>All Sea</u> .

1	305. Upon information and belief, Scott Rudin Productions is currently making a film of Cline's			
2	novel The Girls, which novel contains crucial scenes copied from All Sea. As part of the			
3	process of making the film, Scott Rudin Productions is currently preparing materials			
4	including a script and storyboards that contain material copied from All Sea, in violation of			
5	17 U.S.C. §§ 106(1), 501(a).			
6	6 306. If Scott Rudin Productions commences filming, the film and its distribution will infring			
7	upon All Sea, in violation of 17 U.S.C. §§ 106(1), 106(3), 501(a).			
8	307. Reetz-Laiolo is entitled to actual and/or statutory damages for Scott Rudin Productions'			
9	infringement and an injunction prohibiting further infringement.			
10	COUNT XII – CONVERSION			
11	(By Plaintiff Reetz-Laiolo Against All Defendants)			
12	308. Plaintiffs incorporate all prior paragraphs.			
13	309. Reetz-Laiolo had a right to exclusively possess all digital content he created on his computer.			
14	including, but not limited to, his private manuscripts, email communications, and ideas he			
15	stored on the computer that Cline sold to him.			
16	310. Cline intentionally and substantially interfered with Reetz-Laiolo's property by taking			
17	possession of digital screenshots that captured Reetz-Laiolo's activity on his personal			
18	computer from January 2013 through February 2015.			
19	311. Cline intentionally and substantially interfered with Reetz-Laiolo's property by illegally			
20	breaking into his Gmail account and taking possession of his draft manuscripts, email			
21	communications, and ideas that he stored on his Gmail account.			
22	312. Cline intentionally and substantially interfered with Reetz-Laiolo's property by incorporating			
23	the content of his draft manuscripts, email communications, and ideas into manuscripts of			
24	her book <u>The Girls</u> .			
25	313. Random House intentionally and substantially interfered with Reetz-Laiolo's property by			
26	taking possession of his draft manuscripts, email communications, and ideas by way of its			
27	purchase of The Girls manuscript and subsequent publishing of The Girls for sale and			
28	distribution, as well as through its possession and holding of Reetz-Laiolo's draft manuscript  74			

1	All Sea, which Random House and its attorneys knew was stolen by Cline from Reetz-
2	Laiolo's email and/or computer activity.
3	314. Scott Rudin Productions intentionally and substantially interfered with Reetz-Laiolo's
4	property by taking possession of his draft manuscripts, email communications, and ideas by
5	way of its purchase of the movie rights to <u>The Girls</u> .
6	315. Reetz-Laiolo did not consent to this use of his property.
7	316. Reetz-Laiolo is entitled to actual damages and disgorgement of profits based on Cline's,
8	Clegg's, Random House's, and Scott Rudin's conversion of his property.
9	COUNT XIII – TRESPASS TO CHATTELS
10	(By Plaintiff Reetz-Laiolo Against Defendant Cline)
11	317. Plaintiffs incorporate all prior paragraphs.
12	318. From the time that Cline sold the computer to Reetz-Laiolo, he maintained actual or
13	constructive possession of his computer at all times when Refog was being operated.
14	319. Cline intentionally interfered with Reetz-Laiolo's use of his computer by operating Refog.
15	320. Reetz-Laiolo did not consent to this interference.
16	321. This interference was the actual and proximate cause of injury to Reetz-Laiolo because it
17	actually and substantially harmed the functioning of his computer and impaired the
18	computers' condition, quality, and value. This interference also actually and proximately
19	injured Reetz-Laiolo because it exposed his private data to privacy violations and security
20	breaches, and resulted proximately in misappropriation of his valuable works of authorship.
21	322. Reetz-Laiolo is entitled to recover the actual damages he suffered as a result of Cline's
22	interference with his computer in an amount to be determined at trial.
23	COUNT XIV – CIVIL THEFT
24	(By Plaintiff Reetz-Laiolo Against Defendants Cline and Random House)
25	323. Plaintiffs incorporate all prior paragraphs.
26	324. Reetz-Laiolo had a right to exclusively possess all digital content he created on his computer
27	including, but not limited to, his private manuscripts, email communications, and ideas he
28	stored on the computer that Cline sold to him.
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1	325. Cline intentionally and substantially interfered with Reetz-Laiolo's property by illegally
2	breaking into his Gmail account and taking possession of his draft manuscripts, email
3	communications, and ideas that he stored on his Gmail account.
4	326. Reetz-Laiolo's draft manuscripts, email communications, and ideas constitute property under
5	Cal. Penal Code § 496(a).
6	327. Cline committed actual theft of this property by accessing and incorporating the content of
7	his draft manuscripts, email communications, and ideas into manuscripts of her book The
8	<u>Girls</u> .
9	328. Random House intentionally and substantially interfered with Reetz-Laiolo's property by
10	taking possession of his draft manuscripts, email communications, and ideas by way of its
11	purchase of The Girls manuscript and subsequent publishing of The Girls for sale and
12	distribution, as well as through its possession and holding of Reetz-Laiolo's draft manuscript
13	All Sea, which Random House and its attorneys knew was stolen by Cline from Reetz-
14	Laiolo's email and/or computer activity.
15	329. Random House aided in concealing, selling, and withholding this property from Reetz-Laiolo
16	in violation of Cal. Penal Code § 496(a).
17	330. Reetz-Laiolo did not consent to this use of his property.
18	331. Reetz-Laiolo is entitled to three times the amount of actual damages, costs of suit, and
19	reasonable attorney's fees pursuant to Cal. Penal Code § 496(c).
20	COUNT XV – INTENTIONAL OR RECKLESS INFLICTION OF EMOTIONAL
21	DISTRESS
22	(By Plaintiff Reetz-Laiolo Against Defendant Cline)
23	332. Plaintiffs incorporate all prior paragraphs.
24	333. In invading Reetz-Laiolo's online accounts, reading his intimate emails and private
25	communications, and stealing and converting his written work and holding it out as her own,
26	Cline acted in an extreme and outrageous manner that exceeds all bounds of that usually
27	tolerated by a civilized community.
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1	334. In violating Reetz-Laiolo directly in these ways over a period of many years, Cline acted in		
2	reckless disregard to the fact that her actions would surely cause Reetz-Laiolo very serious		
3	harm once he discovered them.		
4	335. Cline's course of action, once discovered, did cause Reetz-Laiolo to suffer severe and		
5	extreme emotional distress. In fact, Reetz-Laiolo's suffering continues to this day, including		
6	through chronic sleeplessness and insomnia; paranoia that he is being spied on or secretly		
7	surveilled; and bouts of crying in public when memories of Cline's conduct to him are		
8	triggered.		
9	PRAYER FOR RELIEF		
10	WHE	EREFORE, Plaintiffs respectfully request that this Court:	
11	a. I	Enter judgment in favor of Plaintiffs against Defendants;	
12	b. <i>A</i>	Award to Plaintiffs the actual, statutory, treble, and punitive damages;	
13	c. I	Disgorge Defendants of their ill-gotten gains;	
14	d. I	Enjoin Defendants' unlawful conduct;	
15	e. I	Enjoin Defendant Random House from any further printing or distribution of <u>The</u>	
16	<u>(</u>	Girls;	
17	f. I	Enjoin Defendant Scott Rudin Production from any further or future filming and/or	
18	r	production of the film version of <u>The Girls</u> ; and	
19	g. (	Grant pre- and post-judgment interest, reasonable attorneys' fees and costs, and such	
20	(	other and further relief as this case may require and the Court may deem just and	
21	F	proper.	
22	Dated: November 29, 2017		
23	Dated: Nove	moer 29, 2017	
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1	Respectfully submitted,
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